



LEBANON COMMUNITY SUPPORT PROGRAM

QUARTERLY REPORT OCTOBER – DECEMBER 2020

USAID/Lebanon Community Support Program

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USAID/Lebanon Community Support Program (CSP)
Chemonics International Inc.



FRONT COVER PHOTO A CSP-selected expert trains workers in Barghoun and Badbhoun (North) to safely operate and maintain mechanical olive harvesting machines. USAID through CSP had provided the equipment to help bolster local farmers' income by reducing olive oil production costs, thereby reducing tensions between the villages' 900 Lebanese residents and about 250 local refugees over the deteriorating economic situation in the area.

BACK COVER PHOTO CSP workers remove refuse and debris from forested areas in the Chouf District. As one of CSP's short-term labor intensive works activities, the intervention paid 160 workers █ a day, enabling them to generate temporary income while carrying out much-needed public works that reduce fire risk in their communities. By the end of December, the workers had cleared 134 kilometers of roadsides and forests in Chouf. The activity is set to continue in Quarter 2.

CONTENTS

ACRONYMS	I
I. EXECUTIVE SUMMARY	I
II. COUNTRY CONTEXT	4
III. COMMUNITY SUPPORT	5
ACTIVITY DESIGN	6
ACTIVITY CONCEPTS	6
ACTIVITY PROPOSALS	7
ACTIVITY IMPLEMENTATION	9
ACTIVITIES UNDER IMPLEMENTATION	10
CLOSED OUT AND COMPLETED ACTIVITIES	14
ACTIVITY HIGHLIGHTS	16
CSP'S LABOR INTENSIVE WORKS PROJECTS PROVIDE INCOME GENERATING OPPORTUNITIES	16
CSP REDUCES TENSIONS BY HELPING COMMUNITIES ADDRESS SOLID WASTE MANAGEMENT	17
IMPLEMENTATION CHALLENGES, LESSONS LEARNED, AND NEXT STEPS	19
IV. WORKFORCE DEVELOPMENT: BRIEFING PAGE	22
RESULTS REPORTED	22
APPROVAL OF 110 ADDITIONAL TECHNICAL SCHOLARSHIPS FOR UNDERSERVED STUDENTS	22
PROGRESS ON CSP-DEVELOPED VOCATIONAL CURRICULA	22
V. WASTEWATER MANAGEMENT	23
WASTEWATER INFRASTRUCTURE	23
WASTEWATER INVESTMENT	25
IMPLEMENTATION CHALLENGES, MITIGATION MEASURES, AND NEXT STEPS	25
VI. TECHNICAL ASSISTANCE AND CAPACITY BUILDING	26
TECHNICAL ASSISTANCE TO MUNICIPALITIES, CIVIL SOCIETY ORGANIZATIONS, AND COMMUNITY-BASED ORGANIZATIONS	27
DESIGN OF TECHNICAL ASSISTANCE INTERVENTIONS	27
IMPLEMENTATION OF TECHNICAL ASSISTANCE	27
SUPPORT TO SMALL-TO-MEDIUM ENTERPRISES	30
ACQUISITION OF BALADI-CAP PORTAL	30
COLLABORATIVE PARTNERSHIP WITH THE UNIVERSITY SCHOLARSHIP PROGRAM	31
TECHNICAL ASSISTANCE HIGHLIGHT: IMPROVING LIVELIHOODS IN AIN EBEL	32
IMPLEMENTATION CHALLENGES, MITIGATION MEASURES, AND NEXT STEPS	33
VII. MANAGEMENT AND OPERATIONS	34
MANAGEMENT AND OPERATIONS TASKS	34
ADAPTIVE MANAGEMENT	34
HUMAN RESOURCES	34
GRANTS AND SUBCONTRACTS WITH INSTITUTIONAL PARTNERS	35
ACCOUNTING AND FINANCE	35
VETTING	36
CROSS-CUTTING TECHNICAL SUPPORT	37
ENGINEERING AND ENVIRONMENTAL COMPLIANCE	37

MONITORING, EVALUATION, AND LEARNING	37
COMMUNICATIONS AND OUTREACH	37
GENDER EQUALITY AND WOMEN'S EMPOWERMENT	39
LESSONS LEARNED AND NEXT STEPS	39
VIII. ANNEXES	42
ANNEX A: TO 2 PROGRESS MADE AGAINST TARGET SET (OCTOBER – DECEMBER 2020)	42
ANNEX B: INDICATORS PERFORMANCE TRACKING TABLE	51
ANNEX C: TO 2 COMMUNITY PROFILES (OCTOBER – DECEMBER 2020)	52
ANNEX D: CSP TO2 ACTIVITY TRACKER	53
ANNEX E: CSP ACTIVITIES BY SECTOR AND IMPLEMENTATION STATUS	73
ANNEX F: CSP ACTIVITIES BY FUNDING LEVEL	74
ANNEX G: TO 3 PROGRESS MADE AGAINST TARGET SET (OCTOBER – DECEMBER 2020)	75
ANNEX H: TO 3 PROGRESS STATUS	83
ANNEX I: CSP ORGANIZATIONAL CHART (AS OF END DECEMBER 2020)	84
ANNEX J: CSP FINANCIAL REPORT, OCTOBER – DECEMBER 2020	85
ANNEX K: VETTING TRACKER (OCTOBER – DECEMBER 2020)	86
ANNEX L: ENVIRONMENTAL COMPLIANCE SUMMARY REPORT (OCTOBER – DECEMBER 2020)	91
ANNEX M: USAID/CSP TRANSFORMING LIVES STORY	99

ACRONYMS

AAP activity approval package

AFDC Association for Forests, Development, and Conservation

ALI Association of Lebanese Industrialists

AUB American University of Beirut

BALADI-CAP Building Alliances for Local Advancement, Development and Investment – Capacity Building

BTD *Bureau Technique pour le Développement*

CAC Center for Active Citizenship

CBO community-based organization

CEEDD Chair in Education for Eco-Citizenship and Sustainable Development

CN concept note

COOP cooperative

CSO civil society organization

CSP Community Support Program

ELARD Earth Link & Advanced Resources Development

ERAC environmental review and assessment checklist

ESCWA United Nations Economic and Social Commission for Western Asia

IDIQ indefinite delivery, indefinite quantity

IIF investment incentives fund

LAU Lebanese American University

LIW labor-intensive works

LMTA Lebanon Mountain Trail Association

LSA local systems approach

MEFOSA MENA Food Safety Associates

MEL monitoring, evaluation, and learning

MoE Ministry of Environment

MoEW Ministry of Energy and Water

RAD rapid analysis and design

RMF Rene Moawad Foundation

RWE regional water establishment

TAAR technical assistance assessment report

TO task order

TVET technical and vocational education and training

USAID United States Agency for International Development

USG U.S. government

USJ University of Saint Joseph

USP University Scholarship Program

WFD workforce development

I. EXECUTIVE SUMMARY

The Community Support Program (CSP) in Lebanon is an [REDACTED], seven-year, single-holder, indefinite delivery, indefinite quantity (IDIQ) contract designed to provide a range of support to underserved and vulnerable communities. Funded by the United States Agency for International Development (USAID) and implemented by Chemonics International, CSP seeks to improve the delivery of essential services and enhance economic opportunities to improve lives and reduce tensions that contribute to conflict and violence, primarily in Lebanon's North, South, and Beqaa Valley.

Through the IDIQ mechanism, USAID issues task orders (TOs) according to the following components: 1) community stabilization; 2) community development; and 3) technical assistance and capacity building. CSP uses a fast, flexible, and participatory approach to address a broad range of needs in Lebanon's most underserved and vulnerable communities in response to evolving political, security, and economic conditions. To achieve its objectives, CSP is partnering with municipalities, regional water establishments (RWEs), civil society organizations (CSOs), technical and vocational education and training (TVET) institutions, and the private sector to implement four technical task orders: community support, workforce development, wastewater management, and technical assistance and capacity building (see the text box).

The first quarter of Fiscal Year 2021 (referred to as FY2021), spanning October – December 2020, marked the beginning of the third year of implementation for CSP's community support component (TO 2) and the second year of implementation for its other three technical components: workforce development (TO 4), wastewater management (TO 5), and technical assistance and capacity building (TO 3). The operating context during the reporting period was characterized by government-instituted lockdowns in response to the worsening COVID-19 situation, and further economic deterioration as the local currency's value continued to plummet, prices increased, and the job market contracted. In response to this backdrop, CSP's management and technical teams put in place adaptive measures to maintain business continuity and keep delivering assistance to residents in underserved communities. (While this report focuses on CSP's achievements during FY2021 Q1, the infographic on Page 3 includes cumulative results of CSP's programming since its inception in October 2018.)

The community support component focused on designing and proposing activities, while also accelerating implementation on approved activities. This strategy is enabling the team to provide stabilization and development assistance to as many vulnerable residents as possible within the component's contractual budget and timeline (currently until January 2022). By the end of the quarter, the team had 82 total approved interventions, proposed 33 new activities, had 56 activities under implementation (compared with 38 at the end of FY2020), and had doubled its number of completed activities to 20. The team also continued implementing labor-intensive income generation interventions in destabilized areas such as in Mount Lebanon through wildfire risk reduction activities and in Beirut through rubble removal activities in the neighborhoods affected by the August 4 Port explosion.

The workforce development component falls under USAID's economic growth office and operates according to a different development objective and set of results. Although the team prepares its own quarterly progress report that is separate from the rest of the IDIQ's, this report provides a summary of the team's key accomplishments during the quarter. This includes securing USAID's approval of 110 scholarships for vulnerable residents who are interested in pursuing technical education at partner institutes, which the team will officially award in Quarter 2. CSP also finalized

the development of market-adapted vocational courses in the fields of home-based health care and information technology, which are also set to kick off next quarter.

CSP's wastewater management component homed in on designing five medium-to-large-scale wastewater infrastructure interventions that will mitigate at least 42,000 cubic meters of wastewater per day for hundreds of thousands of residents. The team also analyzed the feasibility of additional projects that would enable CSP to expand its portfolio of infrastructure interventions. Finally, the team engaged the Association of Lebanese Industrialists in a grant agreement to use CSP's [REDACTED] investment incentives fund to partially reimburse partner Lebanese industries for costs incurred in mitigating wastewater discharge.

Finally, the technical assistance component submitted an additional eight technical assistance packages (for a total of 50 — 43 approved, 36 initiated, and six completed) to enhance USAID assistance previously provided by CSP under the community support component. Despite the difficult operating context, CSP implemented 252 training days for a total of 63 trainees. The team also brought on three new interns from USAID's University Scholarship Program (USP) to enhance CSP's field capacities while offering the scholars valuable practical experience bringing the total number of interns until the end of December 2020 to 13. In the coming quarter, TO3 also plans to ramp up the provision of technical assistance to workforce development and wastewater management partners.

The technical teams are supported by the management team (TO 1), whose operational support in human resources, vetting, environmental compliance, and grants and subcontracts enabled them to sustain programmatic momentum. Meanwhile, the monitoring, evaluation, and learning (MEL) team continued reporting out CSP's successes and helping all the technical teams to note possible points of improvement for future programming based on lessons learned. The communications and outreach department ramped up its efforts to promote these results as well as CSP's ongoing and upcoming activities through traditional media and online outlets.

The rest of this report details the progress made by each TO under the CSP IDIQ during Quarter I of FY2021. After providing a more detailed overview of the country context impacting CSP's work during the quarter, it includes a section each on the progress achieved under the community support and wastewater management components, as well as a briefing page with more detail about the workforce development team's successes. It then details how the technical assistance component enhanced the other three components' activities. The report also provides operational and management updates from the quarter. Finally, the report includes a series of annexes such as charts, maps, and other supplementary material to augment the narrative of CSP's progress.

USAID'S CSP SUPPORT TO LEBANESE COMMUNITIES, FY2021 Q1

Funded by the United States Agency for International Development (USAID), the Community Support Program (CSP) is an [REDACTED] seven-year program launched in 2018.

Despite the economic crisis and the outbreak of COVID-19 in Lebanon, CSP continues to support the Lebanese people, in partnership with municipalities, civil society organizations and the private sector, by improving the delivery of basic services and enhancing the economic opportunities for underserved communities.

CSP's support to Lebanese communities reached...



Direct Community Support



Workforce Development



Wastewater Treatment



Emergency Response



Technical assistance



II. COUNTRY CONTEXT

Following a turbulent Fiscal Year 2020 that fundamentally impacted residents' access to livelihoods opportunities and basic resources, the first quarter of FY2021 (October – December 2020) witnessed the economic and COVID-19 crises deepen in the country. By the end of September 2020, Lebanon's currency had lost more than 80 percent of its value, trading at about 8,000 – 9,000 Lebanese Pounds (LBP) to USD \$1 on the alternative market, compared with the official rate of LBP 1,507.5 to \$1. The skyrocketing inflation and stagnating economy have exacerbated poverty in the country. The United Nations Economic and Social Commission for Western Asia (ESCWA) estimates that 55 percent of the population — about 2.7 million people — live in poverty; nearly a quarter of the population is currently struggling under extreme poverty conditions, living on less than 13,000 LBP per day (equivalent to 1.6 USD on the alternative market, devalued from 8.5 USD per day).

Throughout the quarter, CSP field teams continued to receive reports from key stakeholders in vulnerable communities in the North, South, and Beqaa Valley stating that access to food and basic resources is uncertain for many underserved residents, which is creating tension between communities and causing crime to spike. According to ESCWA, the price of basic foodstuffs has shot up since 2019, with vegetables costing 53 percent more than they did a year ago, while fruits and meat prices increased by 150 percent. This is likely to worsen as the Lebanese government, with its foreign currency reserves dwindling, seems poised to begin lifting subsidies on basic goods like wheat flour and oil. Meanwhile, petty crimes such as property thefts and car jackings have become increasingly common. The streets are often left in darkness for hours on end due to the country's electricity crisis, and residents say they no longer feel safe walking outside after sundown. In El Khiara (Beqaa), community members set up ad hoc security checkpoints after suspicious vehicles were seen driving through residential streets at night.

Meanwhile, the economic and security contexts were exacerbated by the worsening COVID-19 situation in Lebanon. By the end of December, after the government loosened health restrictions during the Christmas and New Year holidays, cases were spiking daily, and more than 180,000 people in the country had tested positive for the virus, while the death toll had reached almost 1,500. In parallel, hospital beds and intensive care units were nearing full capacity and are expected to run out of resources if the current situation persists.

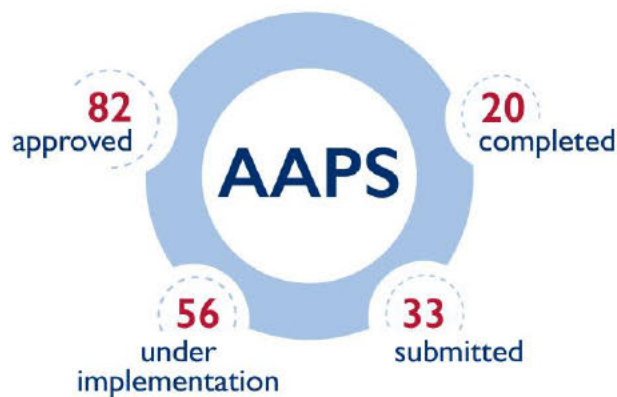
In parallel, the Government of Lebanon, which resigned in August following the Beirut Port explosion and is still in caretaker status, is currently ill equipped to address the successive crises and step in to meet residents' needs. It is against this backdrop that CSP is supporting regional governments, municipalities, and underserved and vulnerable communities in providing better services and enhanced economic opportunities to improve lives and reduce tensions that may contribute to conflict and violence, primarily in Lebanon's North, South, and Beqaa regions.

III. COMMUNITY SUPPORT

During this quarter, CSP's community support component (Task Order No. 2) focused on activity identification and design, while still ramping up implementation on USAID-approved activities. This strategy was adopted to position CSP to carry out as many of the 110 activities targeted under the component as possible within the TO's contractual timeline (currently ending January 2022). In the first quarter of FY2021, CSP received USAID's approval of 27 activities — almost matching the number of approved interventions in both FY2019 (28) and FY2020 (27) and raising the total number of USAID-approved activities to 82. In parallel, CSP pushed forward with implementing and completing activities that had kicked off and otherwise been approved last year. By the end of December, CSP had 56 activities under implementation out of a total of 82 approved and/or completed activities (compared with 38 at the end of September), and had doubled the number of completed activities to 20.



CSP constructs a section of a 70-meter long, 3-meter high retention wall to prevent soil erosion at the main entrance of the village of Markebta (North). The wall will reduce the tensions among about 6,000 residents by reducing public safety risk and the possibility that a landslide would force the closure of the main road connecting the village to the surrounding area.



To date, 127,361 beneficiaries (out of a current target of 645,580) are benefiting from USAID assistance under the community support component — 57 percent of whom are female and 35 percent of whom are youth.

Some additional highlights of reportable results specific to the quarter are:

- **7,391** people benefiting from U.S.-government (USG) assistance during FY2021, Q1.
- **45 percent** of the participants in USG-assisted programs were female.
- **3** local actors have enhanced abilities to provide better services as result of USG support.
- **11** community members have participated in the CSP activity cycle.

- **4,764** people have access to adequate levels of essential services.

For a full account of MEL indicators for the year under TO 2 against set targets, see Annex A; for CSP’s full indicators tracking table, see Annex B. The progress on key indicators presented in this report is the result of eight activities that were completed or nearly completed throughout the reporting period.

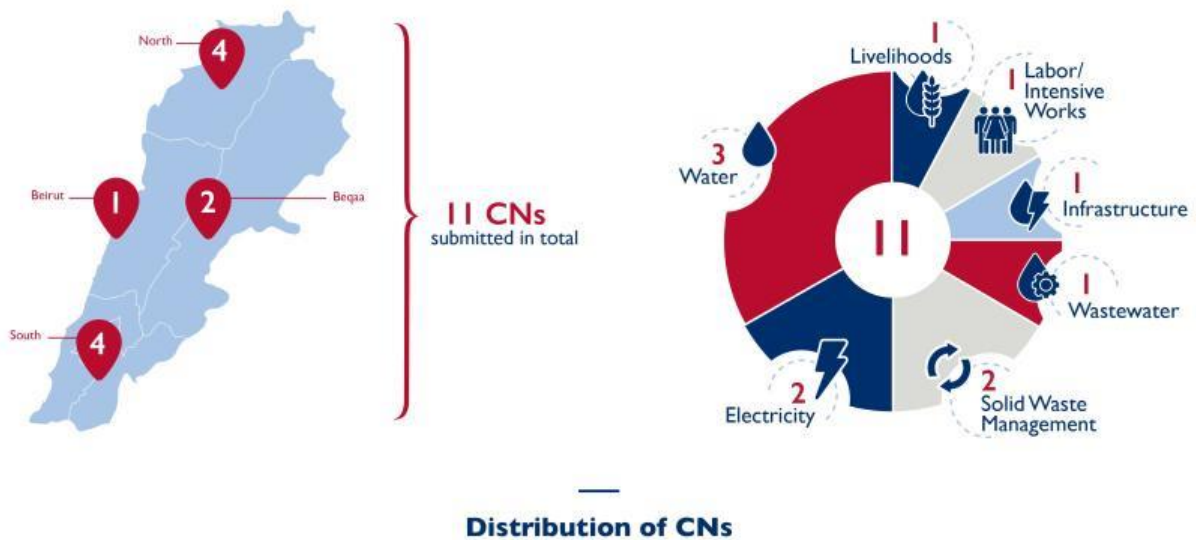
The rest of this section provides further details about the design and implementation of community support activities that are enhancing public services and increasing livelihoods opportunities for underserved residents in Lebanon.

ACTIVITY DESIGN

ACTIVITY CONCEPTS

Having profiled 222 communities by the beginning of the fiscal year, CSP conducted seven additional profiles during this year’s first quarter; this number is in line with the maximum of 10 profiles estimated in TO 2’s annual work plan (See the USAID-approved “Task Order No. 2 Work Plan, FY2021”), and reflects CSP’s shift toward design and implementation during the final year of TO 2. The seven profiles were carried out [REDACTED], where municipalities continued to struggle to provide vulnerable residents with basic services amid Lebanon’s economic crisis (see Annex C). They also validated anecdotal evidence collected by CSP’s field teams that the lack of public services combined with increasing desperation due to the financial situation is negatively impacting safety and security conditions in the villages and leading to tensions among residents.

With its emphasis on design, CSP submitted 11 concept notes (CNs) for USAID review. A breakdown of activity concepts submitted by sector and focus area is reflected in the below images.



[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

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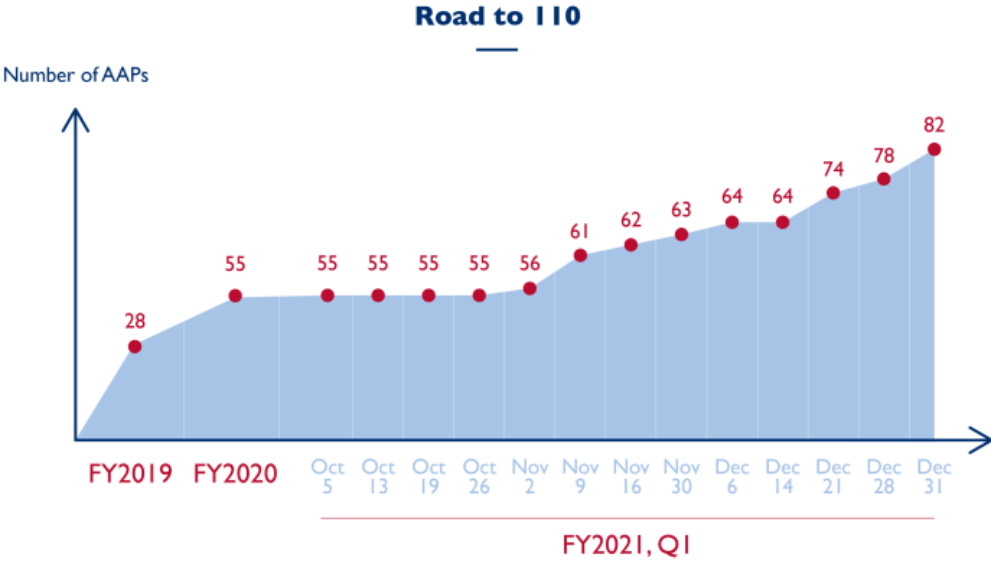
[REDACTED]

[REDACTED]

[REDACTED]

ACTIVITY PROPOSALS

As noted in the introduction to this section, CSP submitted 33 new activity proposals — referred to officially as activity approval packages, or AAPs — for USAID review and had received approval of 27 by the end of December. This raises the total number of activities approved to date to 82, out of a life-of-project target of 110 activities. Meanwhile, of the 13 activities that were pending approval, five required additional documentation and technical revisions from CSP and eight were pending USAID review and feedback. The coordination between CSP’s technical team and USAID in activity design aimed to maximize tangible assistance that could be delivered to vulnerable communities within TO 2’s contractual timeframe. CSP also ensured that activity design packages were not missing important strategic design elements to minimize back and forth discussions with USAID. These factors combined to result in the accelerated progress made on activity approvals during the quarter, as shown in the graphic below.



To propose and process a higher volume of activities, CSP also adopted a strategy of clustering prospective activities that proved successful. Through its community profiling, CSP was able to identify widespread issues driving tensions in several villages within the same area, and was able to design a cluster of activity responses that were similar, yet tailored to each of the community's needs. Designing the concepts and activities concurrently enabled the team to reduce the number of specialized experts needed to design each activity and accelerate proposal design and approval processes. Some examples of this approach being adopted are: a cluster of solid waste management activities (see "Activity Highlight" section); a cluster of villages where CSP identified that providing an electricity generator would alleviate tensions stemming from local power shortages (NTH030 — Jebrayel, NTH027 — Kirbet ej Jendi, BQA038 — Aaiha, BQA039 — Deir el Ghazal, STH030 — Chwaiya); and a cluster of activities in the North where CSP is implementing solar water pumping stations to reduce local water shortages (NTH035 — Beit Mellat, NTH036 — Mazraat et Teffah, NTH037 — Tekrit, and NTH038 — El Borj).

Still, CSP has an ambitious target of 55 approved activities during the first four months of FY2021 (Oct. 2020 – Jan. 2021), which would bring the team to its target of 110 total project. Based on CSP's remaining funds and implementation timeline under TO2 following the latest 27 approvals received in Quarter 1, it became clear that seeking all the remaining 28 approvals would be unattainable. The team plans to meet with USAID in January to reassess the feasibility of its current targets and will present updates in later reporting.

It is worth noting that CSP retracted five AAPs during the quarter. [REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

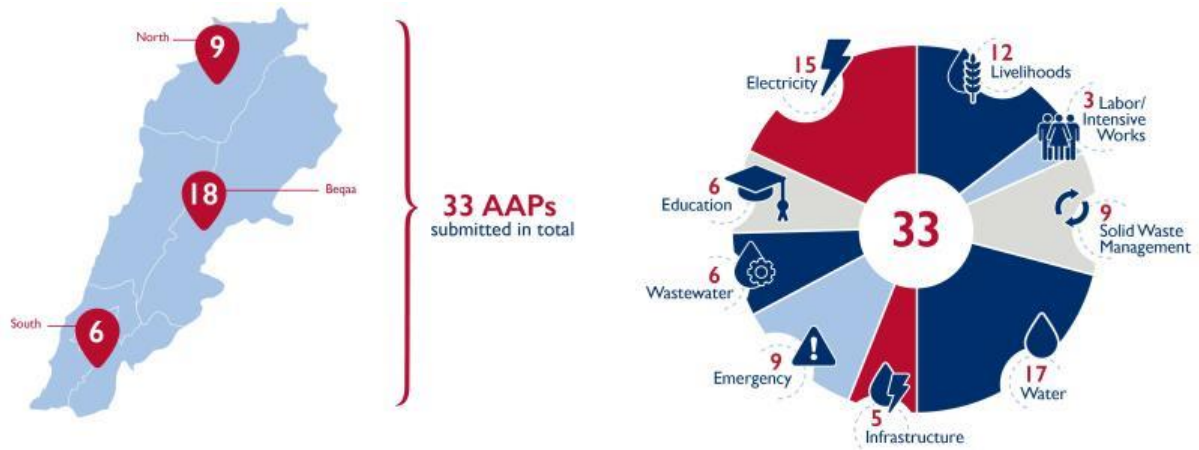
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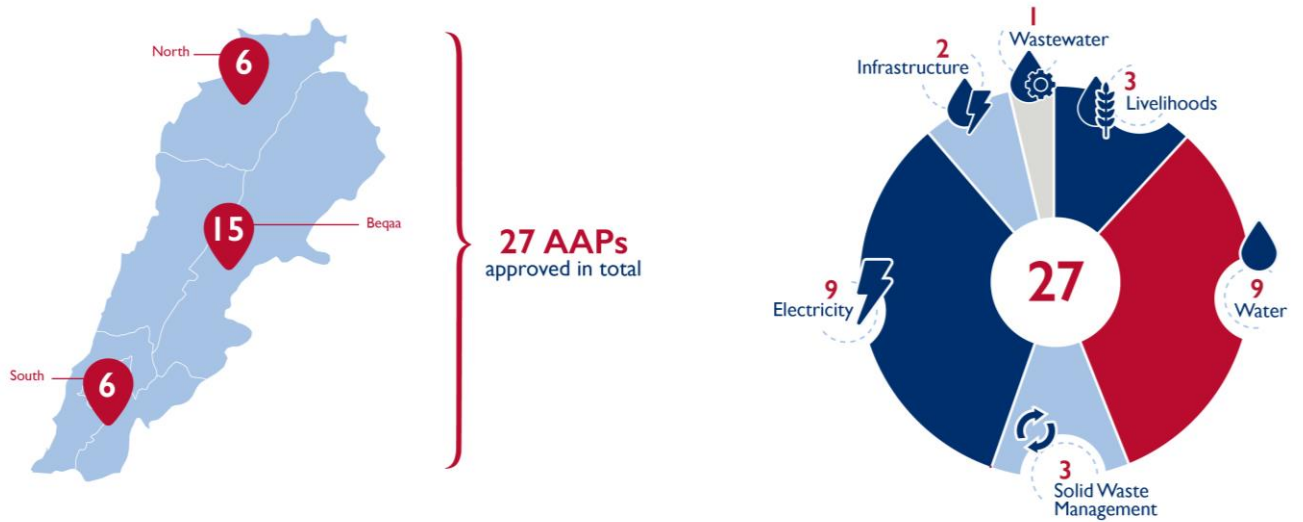
[REDACTED] The team continues to brainstorm possible activities that would benefit vulnerable residents and will coordinate with USAID in the coming quarter to determine their feasibility.

A summary of AAPs submitted during the reporting period according to geographic area and sector is shown in the visual below.



Distribution of AAPs

Similarly, a summary of AAPs approved according to geographic area and sector is shown in the visual below.



Distribution of approved AAPs

ACTIVITY IMPLEMENTATION

With 82 total activities approved, CSP has committed ██████████ of the approximately ██████████ in its activity fund and is currently expecting to benefit more than 725,000 vulnerable residents. A sector-by-sector breakdown of committed budget and estimated number of beneficiaries and number of interventions in each sector is shown in the visual below.



Importantly, CSP continued to implement activities and propose new interventions under the community support component’s portfolio to revitalize and restore communities following the Beirut explosions. For example, the team wrapped up a labor-intensive works activity (see “Activity Highlights” section), installed temporary portable latrines at the port for workers, and finalized preparations to install LED streetlighting in blast-affected communities.

The following subsections provide further details about ongoing activities and activities that were closed out and or completed by the end of December 2020. For a full account of all AAPs submitted by CSP for USAID approval over life of project — including approved activities; activities pending design, USAID approval, or CSP revision; and activities CSP did not to proceed with — please refer to “Annex D: CSP TO 2 Activity Tracker.” For maps showing CSP activities by sector, status, and funding level, please see Annexes E and F, respectively.

ACTIVITIES UNDER IMPLEMENTATION

Code	Location	Governorate	Activity Description	Sectors
BEI002	Marfaa, Rmeil, Saifi, Medawar	Beirut	Installing up to 500 LED Streetlights to promote safety and security in eastern Beirut neighborhoods affected by the Port of Beirut explosion	Emergency Response
BEI003	Marfaa	Beirut	Improving hygiene and sanitary conditions for workers at the Port of Beirut by providing the services of rented portable latrines.	Emergency Response
BQA007	Fissane	Baalbek-Hermel	Expanding Fissane Cooperative through equipping a community space with agricultural equipment	Livelihoods
BQA011	Deir El Ahmar	Baalbek-Hermel	Enhancing the efficiency of water provision to reduce tensions in Deir el Ahmar by installing a solar farm and a chlorination room to operate the main existing water pumps.	Water/renewable energy

BQA017	Ras Baalbek	Baalbek-Hermel	Rehabilitating the main irrigation channel in Ras Baalbek to preserve water and improve livelihoods	Water
BQA020	Ainata El Arz	Baalbek-Hermel	Supporting rural livelihoods by improving agricultural production methods for Ainata el Arz farmers through the provision of agricultural equipment	Livelihoods
BQA021	El Ansar	Baalbek-Hermel	Improving electricity service in El Ansar through the provision of a 75-KVA village generator with connections and a maintenance crane	Electricity
BQA022	El Manara	Beqaa	Enhancing solid waste management in El Manara by providing recycling bins	Solid Waste Management
BQA023	Loussiya – Sultan Yaacoub	Beqaa	Providing sustainable electricity to the Loussiya water pump through solar panels and a backup generator	Water/renewable energy
BQA025	Nabi Ayla	Beqaa	Improving public safety through the construction of a retaining wall and side rails in Nabi Ayla	Infrastructure
BQA026	Talia	Baalbek-Hermel	Resolving tensions over water scarcity in Talia by constructing an elevated water tank	Water
BQA027	Dahr el Ahmar	Beqaa	Responding to the urgent community need for electricity provision in Dahr el Ahmar by providing a 450-KVA generator to the municipality	Electricity
BQA030	CWB - North Beqaa	Baalbek-Hermel	Expanding Cooperation Without Borders' current nursery operations by installing 1,400 square meters of greenhouses with a heating and cooling system to provide low-cost, high-quality seedlings and services to more local farmers in northeast Beqaa	Livelihoods
BQA031	Bechwat	Baalbek-Hermel	Reducing tensions and supporting farmers and residents in Bechwat by upgrading the irrigation water system through the installation of a solar farm and rehabilitation of an existing transmission line to the irrigation lake.	Water/renewable energy
BQA032	Hawch Barada	Baalbek-Hermel	Enhancing safety and security and reducing municipal streetlighting bills in Hawch Barada through the installation of 86 LED streetlights	Electricity
BQA033	El Marj	Beqaa	Enhancing security and service delivery and reducing municipal streetlighting bills in El Marj by replacing up to 850 streetlights with LED bulbs	Electricity
BQA034	El Qaraoun	Beqaa	Enhancing security and service delivery and reducing municipal streetlighting bills in El Qaraoun by replacing up to 550 streetlights with LED bulbs	Electricity
BQA035	El Fekehe	Baalbek-Hermel	Providing sustainable electricity to the El Fekehe water pump through the installation of solar panels in addition to the implementation of rehabilitation works in the operation and chlorination room	Water/renewable energy
BQA036	Majdel Aanjar	Beqaa	Reducing tensions over water in Majdel Aanjar through the provision of a solar system for its water pump	Water/renewable energy
BQA037	Makse	Beqaa	Improving the recyclables collection and management system of Makse village by reducing municipal collection costs through the provision of 64 Street Recycling Bins	Solid Waste Management
NTH004	Akroum	Akkar	Supporting olive farmers in Akroum through the provision of a decanter and generator	Livelihoods

NTH007	El Mahmra	Akkar	Supporting the wastewater management system in El Mahmra by installing the wastewater network for a newly formed area and connecting the whole village to the Tripoli Wastewater Treatment Plant.	Wastewater
NTH009	Jdaidet el Qaitaa	Akkar	Supporting Jdeidet el Qaitaa Women's Cooperative for Agricultural Products by completing the construction of their partially built locality/center.	Livelihoods
NTH013	Mouanse	Akkar	Rehabilitation of the pumping system for the borehole feeding Mouanse village	Water
NTH020	Aachach, Meriata, Arde	North	Improving and rehabilitating the irrigation distribution network in Aachach, Meriata, and Arde villages to support livelihoods and ease water resource related tensions amongst the three villages.	Water
NTH025	Bechmizzine	North	Alleviating some of the solid waste management crisis in Koura by improving the collection of recyclables and the operations of the Bechmizzine Material Recovery Facility in Koura through equipment provision and technical assistance	Solid Waste Management
NTH027	Khirbet el Jendi	Akkar	Supporting Khirbet ej Jendi Electrical Backup System by providing a new backup generator and rehabilitating the existing electricity room.	Electricity
NTH028	Ras Nhach	North	Supporting the solid waste sorting system in Ras Nhach through distributing recyclables collection bins and implementing a sorting awareness campaign	Solid Waste Management
NTH029	Khirbet Daoud	Akkar	Alleviating tensions over electricity shortage in Khirbet Daoud through provision of needed electricity transmission stations	Electricity
NTH030	Qalmoun / Dedde	North	Labor-intensive income generation intervention to design and build a pedestrian walkway between the two communities	Labor-intensive
NTH031	Haret el Fouwar	North	Completing the sewage network lines in Haret el Fouwar	Wastewater
NTH033	El Batroun	North	Alleviating wastewater-related tensions in Batroun by connecting three neighborhoods to the existing network	Wastewater
NTH034	Majdlaya	North	Improving recyclables waste management and reducing tensions in Majdlaya Village by recycling collection points	Solid Waste Management
NTH035	Beit Mellat	Akkar	Supporting the community of Beit Mellat in Akkar through the installation of an on-grid solar system for the village's water pump	Water/renewable energy
NTH037	Tikrit	Akkar	Enhancing water provision in Tikrit through the installation of an on-grid solar system for its water pump, and a 150-meter water connection pipeline.	Water/renewable energy
NTH038	El Borj	Akkar	Enhancing water provision in Bourj Akkar through the installation of an on-grid solar system for two water wells	Water/renewable energy
NTH039	Kfar Yachit and Bisbeel	North	Reducing tension between the Kfaryashite and Bisebaal residents over rainwater flooding through the construction of a rainwater drainage system	Infrastructure

STH001	Saida	South	Installing solar Led lights in Old Saida alleys to enhance sense of security	Electricity/renewable energy
STH005	Hasbaiya	Nabatieh	Providing water filtration for Hasbaiya's water tank	Water
STH006	Bqasta	South	Enhancing the provision of water services in Bqasta by constructing an elevated water tank of a capacity of 300m ³ .	Water
STH008	Ain Ebel	Nabatieh	Upgrading the municipality's festival grounds and developing and outfitting its cultural trail and historical sites	Livelihoods
STH010	Jinjlaya	South	Enhancing the provision of water in Jinjlaya by installing a generator to ensure continuous backup electricity to the water pumping station	Water
STH014	Ed Damour	Mount Lebanon	Emergency response to Damour wildfires by replacing damaged water networks	Emergency Response
STH016	Rachaiya el Foukhar	Nabatieh	Enhancing security and service delivery through the provision and installation of 176 LED streetlights to ensure efficient street lighting in Rachaiya El Foukhar	Electricity
STH017	El Qariyeh	South	Improving economic opportunities in El Qariye and supporting community investments through the provision of kiosks, latrines, tents, and benches to equip their community space.	Livelihoods
STH018	Jinsnaya	South	Constructing an elevated water tank in Jinsnaya	Water
STH020	East Saida (El Bramieh, Hlaliye, Aabra, Majdelyoun, Es Salhiye and Ain ed Delb)	South	Supporting the Sorting from Source Initiative in East Saida by providing recyclables bins and expanding the awareness-raising campaign	Solid Waste Management
STH021	Damour, Mechref, Kfar Matta	Mount Lebanon	LRI labor-intensive income generation forest management activities in Chouf Aley Area	Labor-intensive income generation
STH022	Al Hasbani	Nabatieh	Labor-intensive income generation works in forest management activities and cleaning of irrigation canals in Al Hasbani area	Labor-intensive income generation
STH025	Saidoun	South	Improving the livelihoods of small farmers in Saidoun Cluster (Saidoun, Rimat, Hidab, Deir Qattine, and Sanaya villages) through the provision agricultural production and harvesting equipment to Saidoun Agricultural Cooperative	Livelihoods
STH026	Kfar Jarra	South	Reducing tensions between Kfar Jarra residents by completing the existing solar street lighting system to cover all neighborhoods	Electricity/renewable energy
STH027	Chebaa	Nabatieh	Rehabilitating the Nahr Joz main and tertiary irrigation canals to optimize water resources for Chebaa residents	Water

STH028	Anane	South	Reducing municipal costs and enhancing the safety and security in Anane by replacing 143 streetlights with LED bulbs and installing 26 solar powered lights	Electricity/renewable energy
STH029	Hasbaiya	Nabatieh	Reducing the financial burden on Hasbaiya residents via the implementation of a hybrid Photovoltaic solution.	Electricity/renewable energy
STH030	Aalma Ech Chaab	South	Reducing the financial burden on Aalma ech Chaab residents through installing two on-grid solar farms to reduce the cost of electricity on families and businesses	Electricity/renewable energy

CLOSED OUT AND COMPLETED ACTIVITIES

Code	Location	Governorate	Activity Description	Sectors	Status
BQA009	El Qaa	Baalbek-Hermel	Equipping El Qaa Municipality for storm response by <u>providing three dewatering suction pumps to remove flooding.</u>	Emergency Response	Completed
BQA012	Ghazze	Beqaa	Improving public safety in Ghazze through the construction of a retaining wall	Infrastructure	Completed
BQA014	Hawch er Rafqa	Baalbek-Hermel	Reducing tensions through providing equipment to the Intermediate Public School of Hawch El Arab	Education	Completed
BQA015	El Khiara	Beqaa	Enhancing safety and security through the provision of solar lighting in El Khiara by replacing 39 old HPS lighting fixtures by LED type street bulbs and installing 7 new solar panels with LED bulbs on inner roads.	Electricity	Completed
BQA016	Saadnayel	Beqaa	Reducing tensions through the installation of a water filtration system at the Intermediate Public School of Saadnayel	Water	Completed

NTH002	Qabaait	Akkar	Supporting Qabaait Public Middle School by providing 200 desks, 26 desktops, 26 chairs, 13 desktop desks and installing curtains in the classes.	Public Education	Completed
NTH003	Jabal Akroum	Akkar	Enhancing strained water services in Jabal Akroum by installing a water pump and connecting pipes to the existing water tank.	Water	Completed
NTH008	Markebta	North	Building a supporting wall in Markebta	Infrastructure	Completed
NTH010	Kfar Hilda	North	Ensuring a proper water flow in the channels of Kfar Hilda by working on 4 existing water drainage systems. The works include cleaning and installing a steel fence in the 1 st drainage system, replacing pipes in the 2 nd and 3 rd system and widening the pipes in the 4 th system by replacing the existing pipes.	Water	Completed
NTH012	Fnaideq	Akkar	Supporting livelihoods through improving sales for a rural cooperative in Fnaideq by designing and constructing a mobile food trail that can be used for selling the cooperative produce.	Livelihoods	Completed
NTH015	En Noura	Akkar	Providing support to farmers affected by the Syrian conflict in Noura by procuring two electrical rotary tillers to be used inside the greenhouses and small pieces of agricultural lands.	Livelihoods	Completed
NTH016	Bebnine	Akkar	Supporting Al Mourabia Marzouka Al Mouzakzek Public School for Girls in Bebnine by rehabilitating the school toilets, tiling, plastering walls and waterproofing windows	Education	Completed
NTH017	Bebnine	Akkar	Supporting Salam Public Mixed School in Bebnine by providing students desks, curtains, computers, closets and rehabilitating the school toilets and painting class walls.	Education	Completed
NTH019	Niha	North	Enhancing services in Niha through the provision of streetlights, a skid snow blower, and garbage bin lids	Infrastructure	Completed
NTH024	Berqayel	Akkar	Supporting solid waste management in Berqayel by providing waste bins, broom, and two recycling points	Solid Waste Management	Completed
NTH026	Barghoun and Badbhoun	North	Supporting farmers from Barghoun and Badbhoun through providing mechanical harvesters for olives	Livelihoods	Completed
STH002	El Miye w Miye	South	Enhancing solid waste collection and sorting from source efforts in "Miyeh w Miyeh" by providing plastic bins for recyclables and organic and non recyclable waste.	Solid Waste Management	Completed

STH009	Tanbourit	South	Supporting the Cooperative of Olive Farmers in Tanbourit by providing mechanical harvesters for olives	Livelihoods	Completed
STH015	Ed Damour	Mount Lebanon	Providing equipment to Arc-en-ciel in response to the latest wildfires by providing 3 laptops, 3 printers, materials to manufacture 9 desks and drawers, a central telephone, 10 mobile sets, central UPS and 15 routers.	Emergency Response	Completed
BEI001	Marfaa, Rmeil, Medawar	Beirut	Emergency response rubble removal community labor-intensive income generation in Marfaa, Rmeil, and Medawar neighborhoods in response to the Beirut Blast	Emergency Response	Completed

ACTIVITY HIGHLIGHTS

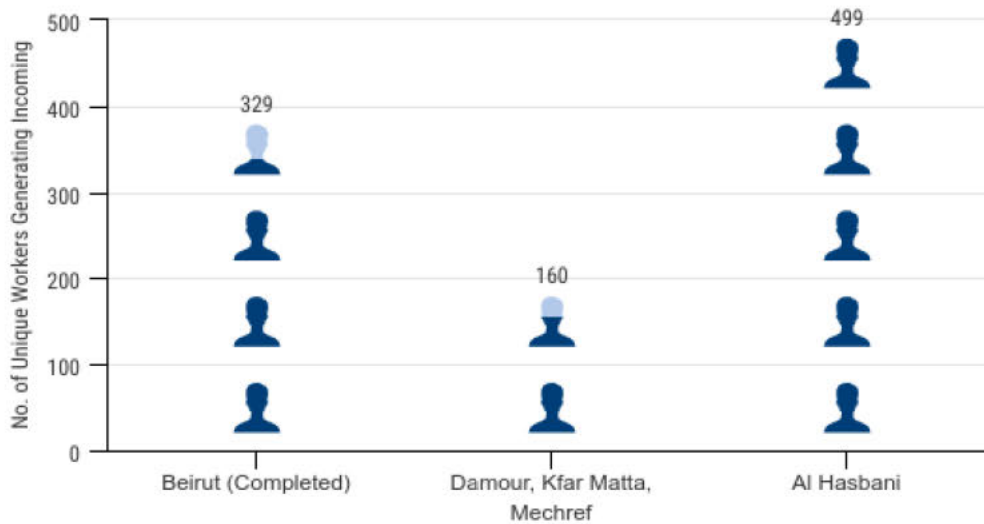
CSP'S LABOR INTENSIVE WORKS PROJECTS PROVIDE INCOME GENERATING OPPORTUNITIES

In response to increasing local tensions stemming from the deepening economic crisis and the lack of economic opportunities, the community support team is partnering with local organizations to provide underserved residents with short-term income generating opportunities, hiring them to carry out low-risk labor intensive work (LIW). In October 2020, CSP completed its first LIW project, which was part of its emergency response portfolio to rehabilitate and revitalize communities following the August 4 Beirut explosions. A total of 329 CSP workers removed more than 4,000 tons of debris and rubbles from blast-affected areas.

Meanwhile, CSP kicked off implementation of two other LIW activities. One is reducing fire risk in Damour, Kfar Matta, and Mechref — three neighboring villages in Mount Lebanon severely affected by the October 2019 wildfires; the other is cleaning irrigation canals and forests, and pruning and trimming foliage in eight of the most underserved villages in the Nabatieh Governorate. By the end of December, CSP had implemented 80 percent of the works, benefiting more than 649 residents under both activities.

CSP selected the workers based on their responses to a CSP-designed survey that assesses their financial vulnerability by evaluating their monthly income, household size, number of dependents, risk of eviction, age, and whether they live with disability. Every CSP worker received [REDACTED] for each day of work. The number of unique workers who have received short-term employment opportunities as a result of USAID assistance across all LIW activities is depicted in following graph.

Cash-for-Work Counter



As of the end of the quarter, CSP workers had cleared an estimated total of 134 kilometers of roadsides and forests in Chouf — 66 km in Damour, 43 km in Kfar Matta and 25 km in Mechref. In Hasbani, 6 km of irrigation canals were cleared, as well as 25.71 hectares of forests in the targeted villages.

In addition to the anticipated completion of the works in Mount Lebanon and Nabatieh during Quarter 2, CSP is also preparing for a fourth LIW activity that will hire local residents to establish a pedestrian walkway between the North Lebanon villages of El Qalamoun and Dedde.

As CSP prepares to expand its portfolio of LIW activities, the CSP team formed a cash-for-work taskforce to promote cross-TO collaboration, learn from previous implementation challenges, and adapt to the evolving operating context. During the quarter, the task force began working along two main tracks: developing and rolling out a cash-for-work toolkit to be used consistently across CSP focus regions and conducting follow-up meetings with partners. The task force has also engaged an intern, selected through CSP’s partnership with USAID’s University Scholarship Program (USP) under the technical assistance component (see Chapter VI), who supported the field teams in monitoring implementation on the ground, and assisting to achieve full compliance from local partners regarding COVID-19 safety measures, as well as activity-specific environmental mitigation measures.



In the wake of the 2019 wildfires that burned almost half the land in her village of Damour, [REDACTED] participates in a paid short-term cleanup activity carried out by USAID’s CSP to reduce fire risk in Damour and its surroundings. “If another fire erupts, we will be able to respond better,” she says.

CSP REDUCES TENSIONS BY HELPING COMMUNITIES ADDRESS SOLID WASTE MANAGEMENT

With the Lebanese economy deteriorating, the number of positive COVID-19 cases rising, and the Syrian refugee population placing an additional burden on communities, overwhelmed municipalities are struggling more than ever to provide residents with basic services, including solid waste management. Throughout CSP's profiling exercises, residents in underserved areas reported sanitation concerns in their communities, such as piled-up trash and street littering. In some cases, the waste was attracting wild animals into residential areas, raising additional safety concerns. The situation is leading to tensions in areas such as an East Saida cluster of villages (South), Ras Nhach (North), Bechmizzine (North), and Majdlaya (North).

In response, CSP is carrying out a suite of activities to support the municipalities in alleviating the solid waste management crisis in their communities. In six communities in East Saida — Hlaliye, Aabra, Majdelyoun, Es Salhiye, Ain ed Delb, and El Bramieh — CSP is delivering more than 2,600 recyclables collection waste bins and carrying out a campaign for residents on sorting at source. In Ras Nhach, CSP is launching a six-month sorting at source campaign that includes providing 400 recycling bins to households and six collection points to reduce the tonnage of waste that needs to go to the landfill. This will reduce the open-air dumping and burning of garbage.



CSP staff inspect bins that will be delivered in East Saida following the completion of a CSP-developed awareness campaign on sorting at source.

In Bechmizzine, CSP is expanding the capacity of the local materials recovery facility (MRF) to enable it to better serve 14 new villages in Koura District. CSP is also supporting the MRF and the targeted communities by helping to design a sustainable recyclables management model. The new model will boost revenues by increasing the amount of recyclables collected and improving efficiency and productivity. Finally, in Majdlaya CSP is providing bins to establish recyclables collection points.

Throughout the quarter, CSP focused on all preparatory steps ahead of activity implementation, including launching tenders and selecting short-term technical assistants to develop sustainability plans and business models. CSP also finalized preparations to launch all sorting and recyclables collection awareness campaigns associated with the interventions (expected in Quarter 2).



CSP kicks off a project to upgrade the Bechmizzine MRF. With USAID support, the MRF will be able to expand its recyclables collection and management services to 14 new villages in Koura District.

Worth more than ██████ in USAID funding, the activities will reduce the amount of solid wastes and contribute to alleviating tensions stemming from localized solid waste management crises among almost 100,000 vulnerable residents,

OTHER HIGHLIGHTS

On December 16, 2020, CSP launched a groundbreaking event for the construction of an elevated water tank in Bqasta (South Lebanon) with the participation of the U.S ambassador and the USAID mission director (see photo at right). CSP also initiated the implementation of a social media awareness campaign with South Lebanon-based CBO *Saida Btaaref Tefrof* (“Saida Knows How to Sort”) encouraging residents to recycle, as well as launched a weeklong campaign encouraging the public to purchase their holiday treats from the CSP-supported Jdaidet el Qaitaa all-women’s agricultural cooperative. For more information about these activities, please refer to the Communications and Outreach section of this report.



U.S. Ambassador Dorothy C. Shea, USAID Mission Director Mary-Eileen Devitt, and Bqasta Mayor Ibrahim Mezher participated in the groundbreaking ceremony for the construction of the elevated water tank on December 16, 2020. The ambassador expressed her honor in partnering with the municipality as “it illustrates the importance of the commitment of the US government to the Lebanese population.”

IMPLEMENTATION CHALLENGES, LESSONS LEARNED, AND NEXT STEPS

As in FY2020, CSP’s community support component continued to struggle with the challenges stemming from the difficult operating context in Lebanon due to the economic crisis and impacts of COVID-19. Government-imposed lockdown restrictions forced public institutions, municipalities, and private businesses to suspend work in CSP’s focus regions, leading to delays in design and implementation, while livelihoods-oriented interventions were affected by bans on public gatherings.

The following table provides details about activities that have experienced significant, prolonged delays and the adaptive measures CSP is taking in response.

Code	Location	Gov.	Activity Description	Challenges	Activity Status and Next Steps
BQA011	Deir el Ahmar	Baalbek-Hermel	Enhancing the Efficiency of Water Provision to Reduce Tensions in Deir El Ahmar	Based on the results of a detailed follow-up technical assessment, CSP’s engineering unit had changed significant elements of the activity’s design, including replacing the initially proposed well (in Mousfieh/Kozah) with another well (in El Bsayleh). To proceed with implementation, CSP must follow up with the intervention’s legal aspects; the municipality and received an allocation contract that was signed between the Ministry of Finance and the Ministry of Interior and Municipalities at the end of December. While this procedure usually takes about two months, the process was significantly delayed due to the COVID-19 lockdowns.	CSP team is working on revising the AAP to address the change in scope and budget. In order to speed up the process, CSP engineering team will be using a prototype for the design as a way to reduce the timeline of this activity. 15% progress (approval)

BQA017	Ras Baalbek	Baalbek-Hermel	Rehabilitating the Main Irrigation Channel in Ras Baalbek to Preserve Water and Improve Livelihoods	After signing the purchase order, CSP planned to kick off this activity on December 9. However, due to the localized lockdown imposed on Ras Baalbek by the Baalbek-Hermel governor to curb the spread of COVID-19 in the area, the planned kick-off was delayed by a week.	Submittals and necessary preparations will take place during the total lockdown in order to speed-up the process and to be able to mobilize to site once the lockdown is lifted. 35% progress (tendering)
STH001	Old Saida	South	Installing Solar LED lights in Old Saida alleys to enhance sense of security	CSP faced several challenges associated with the need for the Ministry of Culture's approval on the activity's design given that the LED lights will be installed inside a cultural heritage site; this was delayed due to COVID-19 lockdowns. Moreover, procurement was delayed as CSP engineers finalized the load calculations to ensure that the weight of the solar farm will not affect the integrity of the building housing the museum.	Coordinate with the Ministry to get the necessary approvals during the lockdown period to be able to mobilize on site and start the works after the lockdown. 35% progress (tendering)
STH008	Ain Ebel	Nabatieh	Upgrade of the Municipal Festival Grounds to Support Local Economic Integration and Cultural Events	Both tents and sunshades' samples sent by the selected vendor for the events area were not accepted by CSP's engineer. Moreover, challenges were faced with the selected vendor, as he hasn't been responsive and did not finalize the production of the tents as per the Purchase Order (PO) end date. CSP cancelled the PO for non-compliance and reissued the solicitation to find a new vendor. The activity also faced delays due to COVID-19 related lockdown measures.	CSP benefitted from the lock-down period to re-launch the RFQ for the tents. 75% progress (implementation)
STH017	El Qariye	South	Improving Livelihoods of El Qariye Residents by Supporting a Community Market Place	El Qariye was included in the Interior Ministry's list of areas ordered to lockdown for weeks. As a result, CSP-provided latrines for the community marketplace were not delivered on time, as El Qariye municipality was unable to carry out ground-leveling and structure of the water tank to be used for supplying the latrines with water, as agreed. The activity continued to face implementation delays despite the reopening of the village due to the municipality's request to modify the CSP-provided water tanks for the latrines by replacing the initial three 1,000-liter water tanks with only one 3,500-liter tank in order to save on connection costs. CSP had to request a variation order from the vendor. Regarding provision of tents, the activity faced the same challenge as Ain Ebel above.	CSP benefitted from the lock-down period to re-launch the RFQ for the tents. 75% progress (implementation)

STH022	Al Hasbani	Nabatieh	Labor-intensive works in Forest Management Activities and Cleaning of Irrigation Canals in Al Hasbani area	Local partner, the Association for Forests, Development, and Conservation (AFDC) is implementing a two-phased labor-intensive works in Al Hasbani, including forest cleanup and pruning. While the cleanup works were completed on the ground, the pruning works were still pending the approval from the Ministry of Agriculture.	The Ministry approval was received, and AFDC will need around 2 working weeks after the lock-down to conduct the pruning works. 75% progress (implementation)
NTH007	El Mahmra	Akkar	Supporting the Wastewater-Management System in El Mahmra	This intervention has experienced delays stemming from the final layout of the sewage network connecting the households to the main line. Despite the municipality's assurance that the project would receive stakeholders' support, some landowners refused to allow the planned sewage line to pass through their land. Therefore, CSP's engineering team and BTM identified another route and will obtain the necessary approval from the municipality before finalizing the detailed design and proceeding with the construction quality control process.	Coordinate with the municipality to get its approval on the change and launch the RFQ during the lock-down period. 15% progress (approval)

Despite the challenges, CSP continues to actively seek out opportunities for collaborating, learning, and adapting its programming accordingly. For example, annual revenues for CSP-supported olive farmers in Tanbourit (South), Barghoun and Badbhoun (North), and Akroum (Akkar) took a hit due to a poor olive harvest season and soaring inflation. The situation has, in turn, rendered agricultural equipment prohibitively expensive, including batteries needed to power CSP-provided mechanical harvesters, which are now priced and sold in USD. CSP followed up with the farmers to identify other feasible solutions after learning of this new challenge, such as renting the batteries at a cheaper price instead of having to replace the batteries ahead of every season. As a lesson learned, the team will look for alternatives to battery-run equipment when carrying out or advising on future, similar interventions.

In Quarter 2, CSP looks forward to proposing and receiving approval of as many of the IIO interventions as is feasible before shifting its efforts fully into implementation. This will enable CSP to deliver the maximum level of support possible to vulnerable residents within the community support component's budget and timeline.

IV. WORKFORCE DEVELOPMENT: BRIEFING PAGE

To improve the skills of and employment opportunities for at least 1,000 unemployed or underemployed Lebanese citizens from vulnerable communities, CSP continues to award scholarships to underserved residents wishing to pursue TVET. In parallel, CSP developed and finalized curricula in two out of three priority sectors (home-based health care and IT) that are set to kick off in Quarter 2. Specific achievements by the WFD team from Quarter 1 are as follows:



USAID scholarship students participate in class at *Foyer de la Providence*, a TVET partner under CSP's WFD component. To date, CSP has received USAID approval to award 191 scholarships totaling USD 456,763.

RESULTS REPORTED

During the first quarter of FY2021, CSP's TO 4 accomplished the following:

- **81** scholarships awarded to date (34 — *Foyer de l'Amitié*, 25 — *Foyer de la Providence*, 22 — Tamkeen).
- **23** percent of the participants in USG-assisted programs were female.
- **100** percent of the participants in USG-assisted programs were youth (15 – 29 years of age).

APPROVAL OF 110 ADDITIONAL TECHNICAL SCHOLARSHIPS FOR UNDERSERVED STUDENTS

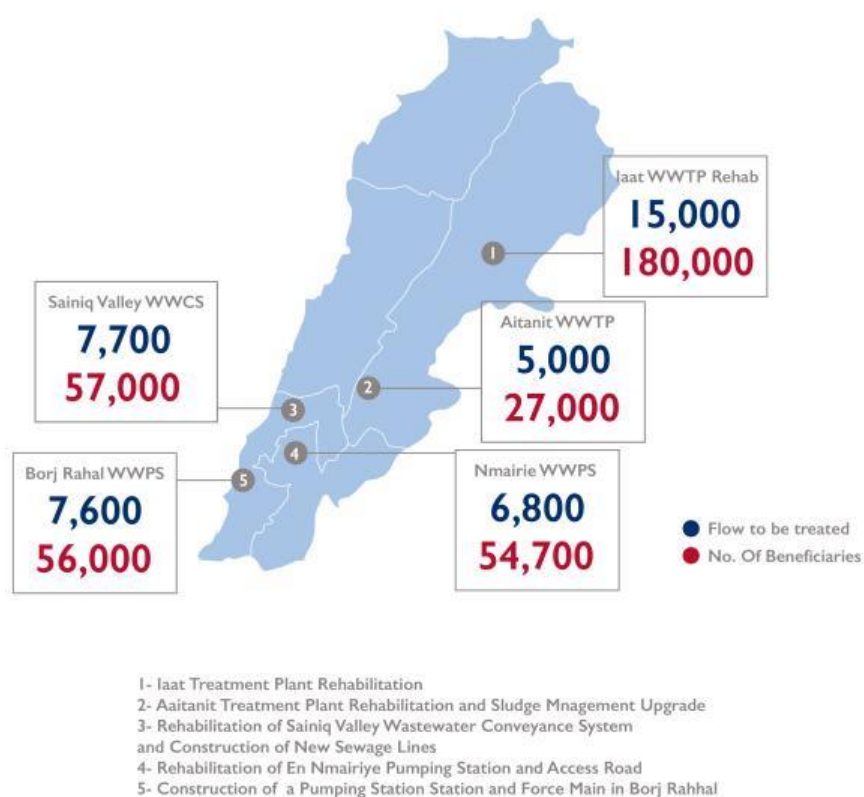
In addition to the 81 scholarships awarded to underserved students who were at risk of discontinuing their technical course of study near the end of FY2020 due to the financial crisis, CSP received approval of 110 additional scholarships and plans to officially award them to underserved residents in the second quarter of FY2021. This brings the total number of approved technical scholarships to 191 (out of a life-of-program target of 750), totaling ██████████ in USAID funding.

PROGRESS ON CSP-DEVELOPED VOCATIONAL CURRICULA

From October – December 2020, CSP finalized the preparatory steps to ensure that curricula in two priority sectors — home-based health care and information technology — are set to launch in the second quarter of FY2021. The CSP-upgraded vocational course in home-based health care will take place at three LRC school branches (Baabda — Mount Lebanon, Saida — South Lebanon, and Tripoli — North Lebanon). Meanwhile, CSP, in coordination with the expert programming school Codi finalized the development of the IT vocational curricula in two specializations: digital literacy and full-stack development. The curricula are set to launch in the second quarter of FY2021. CSP also designed and launched a social media campaign to promote the courses among underserved communities in the North, South, and Beqaa and solicit interest from prospective students. By the end of the reporting period, CSP had received 730 qualified expressions of interest for the home-based health care course and 63 expressions of interest for the IT courses, which are currently being screened and filtered.

V. WASTEWATER MANAGEMENT

During the quarter, CSP’s wastewater management component (Task Order No. 5) shifted fully into the design phase on five USAID-approved wastewater infrastructure interventions, after focusing on identifying and selecting the interventions during FY2020 (a sixth project has been retracted and CSP is considering alternatives, as described later in this section.) This included completing final feasibility studies and cost-benefit analyses for the six projects and then engaging subcontractors to design engineering and construction specifications for them. With two designs under revision and the others under development, CSP is poised to kick off the implementation of its first construction project as early as Quarter 3 of FY2021, pending developments with the design process and operating context. A summary of the activities currently under design is shown in the following map. However, it is important to note that the numbers are preliminary estimates and are subject to change as CSP proceeds with the interventions’ design process.



Meanwhile, the wastewater development team finalized the process of engaging the Association of Lebanese Industrialists (ALI) to administer a rebate program that will encourage Lebanese industries to reduce their wastewater output. The rest of this section details CSP’s progress along both the infrastructure and investment tracks during the quarter.

WASTEWATER INFRASTRUCTURE

FEASIBILITY STUDIES AND COST-BENEFIT ANALYSIS

As described in the “FY2020 Annual Report,” CSP submitted its draft feasibility studies and cost-benefit analyses for the interventions in June 2020, providing an analysis of their technical, social, economic, political, and environmental viability. Following close coordination with its design

subcontractors, CSP addressed the comments on the studies and analyses received from by USAID's third-party architecture and engineering quality assurance partner. As a result, CSP had secured USAID approval of all five projects currently under design by November 2020. The table below summarizes the interventions' submission, review, and approval status.

ENGINEERING DESIGN AND CONSTRUCTION SPECIFICATIONS

CSP then engaged its subcontractors to draft the detailed engineering design and construction specifications for the projects, and expects to complete all by the end of FY2021. All of the interventions are currently moving to a 100 percent design phase; the status of each intervention's design phase as of the end of December 2020 is reflected in the table below.



STATUS OF INTERVENTIONS, DECEMBER 2020

PROJECT	FEASIBILITY STUDY/CBA SUBMITTED TO USAID	REVISION CYCLES	APPROVED BY USAID	DESIGN STATUS
Sainiq Valley Wastewater Conveyance System	June 22, 2020	3	Sept. 21, 2020	Addressing USAID comments on 100 percent submittal
Borj Rahhal Wastewater Pumping Station and Force Main	June 22, 2020	3	Aug. 21, 2020	50 percent design approved; 100 percent design in process
Iaat Wastewater Treatment Plant Rehabilitation	June 29, 2020	2	Aug. 21, 2020	Addressing USAID comments on 100 percent submittal
Aaitanit Wastewater Treatment Plant Rehabilitation and Sludge Management	June 29, 2020	3	Oct. 7, 2020	100 percent design in process
Nmairiye Wastewater Pumping Station	June 22, 2020	3	Nov. 17, 2020	100 percent design in process

While carrying out the detailed design of the construction of a wastewater treatment plant and network planned for Izal (North), the North Lebanon Water Establishment and the Izal Municipality informed CSP of their inability to secure the land for the plant. As proposed solutions to the issue were outside the scope of CSP's timeline and budget, CSP was forced to cancel the intervention. In coordination with USAID, the regional water establishments, and the Ministry of Energy and Water, CSP and its subcontractors are evaluating possible alternative interventions. Some of these alternatives are projects that CSP had identified but opted not to move forward with during the intervention selection process. CSP plans to finalize its evaluation of the most feasible next step for possible alternative project during Quarter 2.

In parallel with the design process, CSP and subcontractor Earth Link and Advanced Resources Development (ELARD) are collaborating on the environmental requirements for the interventions per USAID and Lebanese Ministry of Environment (MoE) regulations. CSP developed and submitted the MoE environmental screening forms to the ministry to identify the type of assessment required for each infrastructure and is awaiting response, which is delayed due to continuous lockdown measures. Meanwhile, CSP and ELARD developed and submitted environmental review and assessment checklists (ERACs) to USAID for review and is addressing USAID's comments, expecting to submit the revised ERACs in Quarter 2.

WASTEWATER INVESTMENT

As noted in the introduction to this section, CSP is using its [REDACTED] investment incentives fund to implement a rebate program that will partially reimburse partner Lebanese industries for the costs incurred in mitigating their wastewater discharge; to administer this program, CSP is collaborating with the Association of Lebanese Industrialists (ALI). After receiving ALI's grant application in June 2020, CSP finalized the related grant approval package and submitted it to USAID in October 2020. On November 16, 2020, CSP received USAID's approval of the package, and on December 15, 2020, CSP and ALI signed the 18-month grant agreement. ALI has since begun selecting an environmental specialist to evaluate interested industries and design wastewater mitigation strategies.

IMPLEMENTATION CHALLENGES, MITIGATION MEASURES, AND NEXT STEPS

Despite the challenges and delays stemming from the difficult operating context in Lebanon, particularly private and public sector closures, CSP managed to maintain business continuity by carrying out design review sessions and other virtual meetings, as well as conducting field visits when the context allowed. Additionally, CSP and its subcontractors are leveraging their close working relationships with high-level officials at RWEs, the MoE, and the MoEW to push the environmental permitting process forward and secure all legal requirements needed for implementation to begin next quarter. As the design process progresses, CSP will prepare the bidding documents associated with the interventions' construction phase. Along the investment track, CSP will work with ALI to partner with industries in the wastewater mitigation incentive program.

VI. TECHNICAL ASSISTANCE AND CAPACITY BUILDING

Throughout the quarter, CSP’s capacity building team (Task Order No. 3) continued designing and implementing technical assistance activities to enhance assistance delivered to underserved residents under the community support component. Meanwhile, the team laid the groundwork for future technical assistance to recipients of workforce development and wastewater management assistance. Despite context challenges, especially lockdowns, CSP designed and submitted eight technical assistance proposals — or technical assistance assessment reports (TAARs) — for USAID approval, against a target of eight to nine TAARs for the quarter. To date, CSP has submitted 50 TAARs to USAID for approval out of a target of 75 by year end FY2021. Of the 50 submissions, 43 TAARs were approved, of which six were implemented and completed. Meanwhile, two TAARs were rejected; one was terminated after approval, and four were still pending USAID review. Additionally, the team delivered 252 training days against a target of 150 and trained 63 trainees, exceeding the quarterly target of 50 trainees.

For a full account of MEL indicators for the year under TO 3 against set targets, see Annex G. Please refer to Annex B for CSP’s full indicators tracking table. For additional details on the achievements and progress of the technical assistance component during the quarter, please see Annex H.¹ CSP continues to search for innovative ways to deliver technical assistance amid Lebanon’s evolving socioeconomic and public health contexts.



¹ The total number of trainees, and training days, internships, and other indicators referred to in this section reference real-time results as recorded by the TO 3 team during the reporting period. Any discrepancies with what is being reported in MEL annexes B and G are a result of MEL recording any results after the completion of all trainings under a specific TAAR. However, from a technical implementation perspective, it is fair and reasonable to consider the trainings as achieved in FY2021 Q1 as reported in this section.

TECHNICAL ASSISTANCE TO MUNICIPALITIES, CIVIL SOCIETY ORGANIZATIONS, AND COMMUNITY-BASED ORGANIZATIONS

DESIGN OF TECHNICAL ASSISTANCE INTERVENTIONS

As mentioned in the introduction of this section, CSP conducted six profiling and assessment-oriented field visits in Quarter I, enabling CSP to produce and submit eight TAARs, six of which have since received USAID's approval. [REDACTED]

[REDACTED] The technical assistance packages were designed in close coordination with both the technical teams and CSP's operations and management team.

Further information on the technical assistance team's support to recipients of assistance under the community support, workforce development, and wastewater management components is provided below.

COMMUNITY SUPPORT The team produced one TAAR for an activity in the North, three TAARs for the Beqaa, two TAARs for the South, and two cross-cutting TAARs (proposal writing and asset management). Four of the TAARs submitted this quarter were approved, while four were pending USAID feedback by the end of the reporting period. CSP also reviewed 27 AAPs, 19 ERACs, and 12 concept notes, identifying technical assistance needs for local partners under each activity and providing feedback on institutional and financial sustainability.

WORKFORCE DEVELOPMENT The technical assistance team held listening sessions with the WFD team, resulting in an agreement to support with the assessment of new partner TVET schools during FY2021. Through this collaboration, CSP is finalizing a Participatory Institutional Capacity Assessment Tool for assessing potential partners and looking into possibly assisting TO 4 in designing assistance actions that can be implemented by TO 4 throughout the rest of this fiscal year and into FY2022.

WASTEWATER MANAGEMENT The team designed two CNs to provide technical assistance to the South and Beqaa RWE, complementing activities currently under design. The CNs, submitted to USAID for review and returned to CSP for additional input, suggest revamping the RWE's organizational charts and scopes of work to include new roles that encompass wastewater management. The CNs also include assistance to the RWEs in establishing units to design and manage performance-based contracts, which are currently nonexistent despite several earlier attempts by the RWEs to launch them.

CROSS-CUTTING TECHNICAL ASSISTANCE Finally, CSP designed two cross-cutting TAARs, related to asset management and social media, raising the cumulative number of cross-cutting TAARs designed and submitted to three. The asset management TAAR is improving local actors' ability to track and sustain CSP-provided assets, and the social media TAAR aims to improve local actors' ability to better measure and manage their social media outlets to ensure better communication with their communities.

IMPLEMENTATION OF TECHNICAL ASSISTANCE

SELECTION OF SERVICE PROVIDERS During Quarter I, the technical assistance team continued working with its 11 service providers and amending their purchase orders when necessary to encompass the eight newly approved TAARs in Quarter I. By the end of December, CSP had committed [REDACTED] to technical assistance service providers.

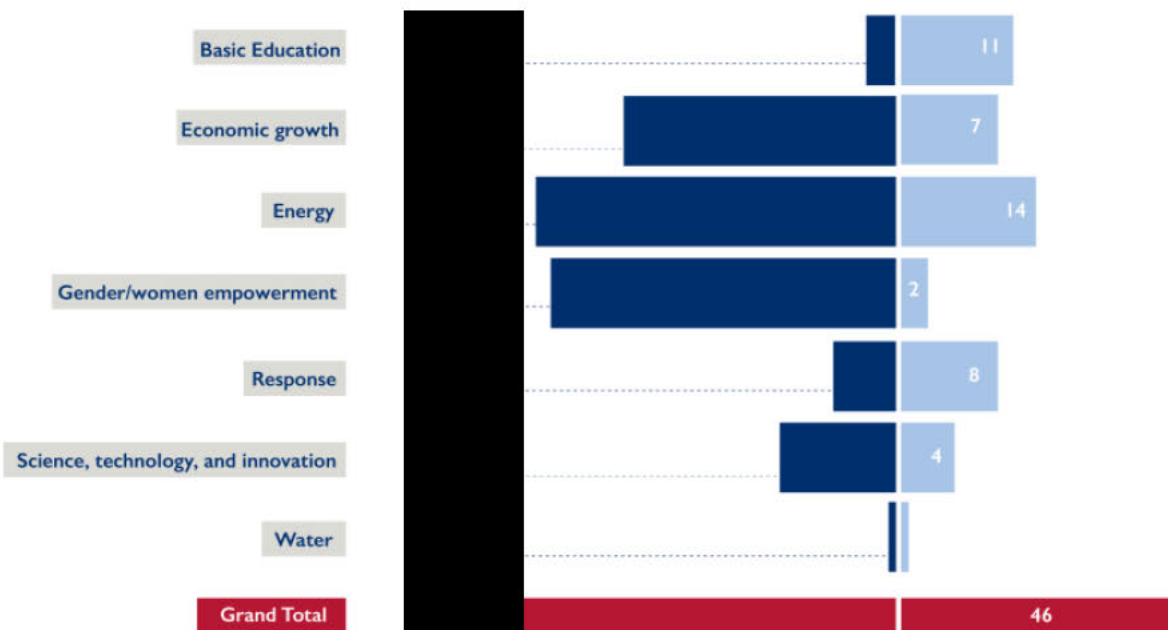
TECHNICAL ASSISTANCE SERVICE PROVIDERS

SERVICE PROVIDER	AREA OF TECHNICAL EXPERTISE	OBLIGATED AMOUNT
Rene Moawad Foundation (RMF)	Municipal Financial Management Systems, Asset Management, Governance, Municipal Strategic Planning	████████
Association for Forests, Development, and Conservation (AFDC)	Disaster Preparedness and Response, Public Safety, Forest Fires Preparedness and Response Plans	████████
Center for Active Citizenship (CAC)	Business Planning, Scheduling and Operations Planning, Bookkeeping, and Strategic Planning for Civil Society Organizations and Cooperatives	████████
RJR Trading & Contracting	Operation and Maintenance of Solar Panels, Worker Safety While Changing Streetlights	████████
Al-Rawan	Training on the Operation and Maintenance of Electrical & Water Equipment	████████
Chair in Education for Eco-Citizenship and Sustainable Development (CEEDD) – University Saint Joseph (USJ)	Water Conservation and Environmental Mitigation Measures	████████
MENA Food Safety Associates (MEFOSA)	Food Processing, Food Safety, Improved Sales and Marketing for Cooperatives	████████
A Square	Market Linkages, Management of a Marketplace and a Festival Area	████████
Lebanon Mountain Trail Association (LMTA)	Guest House Management, Trail Management and Operation, Local Guides Trainings	████████
Quick Solutions	Automated Municipal Financial Software System	████████
Smart Solution & e-Consultancy	Accounting Software	████████

SUMMARY OF IMPLEMENTATION PROGRESS Despite the challenging context and associated complications and delays, CSP implemented 46 on-the-job technical trainings this quarter, totaling nearly ██████████. Summaries of the number of trainings carried out and related expenditures broken down by CSP focus region and sector are shown in the two graphs below:



Sum of Actual Paid
 Sum of # of trainings /OJTs



Sum of Actual Paid
 Sum of # of trainings /OJTs

SUPPORT TO SMALL-TO-MEDIUM ENTERPRISES

In addition to its support to municipalities, CSOs, and CBOs, CSP continued implementing technical assistance activities with three agricultural cooperatives (COOPs), and building their capacities in packaging, pricing, and ensuring food quality and safety to enhance their livelihoods.

In Akroum (Akkar), following CSP's upgrading of the local olive pressing operation, the program completed training sessions on solid waste and wastewater management. Additionally, service provider Smart Solutions provided an accounting software to support Akroum's COOP in collecting, processing, and forecasting financial data, as well as trained the COOP members on the software's use. Additionally, CSP provided the COOP with a durable laptop to facilitate the software's use. This intervention led to the creation of a part-time employment opportunity at the COOP, where an accountant was hired to manage the COOP's accounts. CSP plans to conclude its technical assistance to the Akroum COOP in Quarter 3 by conducting a training on proposal writing as well as a set of on-the-job trainings that will support its members in applying for funding to acquire needed equipment in the future.

In Jdaidet el-Qaitaa (Akkar), where CSP is developing a new operating center for the village's all-women COOP, service provider MEFOSA designed labels for five food products that were printed and delivered to the COOP. CSP also supported in drafting a marketing plan that was approved by all members; and service provider CAC supported the COOP in designing a comprehensive business plan. All of the members are now capable of producing, packaging, pricing, marketing, and selling their products in the North Lebanon market. Finally, CSP provided legal assistance to increase members' capacities in maximizing the benefit of future contracts with interested buyers and sellers.

In Fnaideq (Akkar), where CSP provided a mobile kiosk to improve the cooperative's local market access, service provider A Square started working with members to establish links with possible market partners. CSP has submitted an amendment to the TAAR that will enable supporting the COOP in acquiring product barcodes — a requirement for the cooperative to sell in Tripoli. Finally, CSP provided the COOP with branding labels for 23 food products.



A member of the Jdaidet el Qaitaa women's agricultural COOP, which CSP is providing with a new operational center, holds up one of the organization's products with the newly produced label.

ACQUISITION OF BALADI-CAP PORTAL

During the quarter, CSP began undergoing training on the operation of the Knowledge Management Portal that is being imported from the closing USAID-funded Building Alliances for Local Advancement, Development, and Investment – Capacity Building (BALADI-CAP) project. The training is being conducted through close collaboration between CSP and MSI (BALADI-CAP implementing partner). CSP will use the portal to archive and host trainings and other material that beneficiaries can easily access. In parallel, CSP is working on acquiring the domain name and designing the CSP website, planned to be launched in January 2020, which will host the portal. Both tasks are being supported by specialized expertise from Chemonics' home office to streamline the

transfer and reduce transaction costs. CSP expects to conclude the full process by the end of Quarter 2.

COLLABORATIVE PARTNERSHIP WITH THE UNIVERSITY SCHOLARSHIP PROGRAM

To provide students benefiting from the USAID-funded University Scholarship Program (USP) with practical experience, while enhancing CSP's field capacity, the technical assistance team hired three new interns (out of a year-end target of 20 interns) to assist with activities in El Qariye (South), Berqayel (North), Hasbani (Nabatieh), and the Chouf District (Mount Lebanon). Additional information on the interns and the scope of their work is provided in the following table.

STUDENT INTERNS (BEGINNING FY2021, Q1)					
UNIVERSITY	NAME	MAJOR	START DATE	END DATE	INTERNSHIP DELIVERABLES
LAU	[REDACTED]	Computer Science	Oct. 26, 2020	Jan. 31, 2021	Create new website for El Qariye Municipality
AUB	[REDACTED]	Chemical Engineering	Nov. 1, 2020	Jan. 31, 2021	Quality control on cash for work activities at Hasbani and Chouf areas
LAU	[REDACTED]	Mechanical Engineering	Dec. 14, 2020	Feb. 15, 2021	Produce guidelines and tip sheet on the operation & maintenance of the street sweeping accessory in Berqayel Conduct a training on the operation and maintenance of the Sweeper Broom to Berqayel Municipality

Additionally, five interns completed their internships with CSP during the quarter, raising the total number of students who have completed their USP internship requirement to nine.

STUDENT INTERNS (CONCLUDING FY2021, Q1)					
UNIVERSITY	NAME	MAJOR	START DATE	END DATE	INTERNSHIP DELIVERABLES
AUB	[REDACTED]	Mechanical Engineering	March 6, 2020	Oct. 31, 2020	Produced guidelines and tip sheet on the proper olive harvesting timing & proper olive storage for Olive oil farmers in Akroum COOP
AUB	[REDACTED]	Computer Science	Sept. 17, 2020	Dec. 15, 2020	Produced a list of local organizations benefiting from Capacity Building on asset management. – Developed asset register per organization

AUB	██████	Chemical Engineering	Aug. 31, 2020	Oct. 31, 2020	Quality control on cash for work activities at Marfaa, Rmeil and Medawar regions
LAU	██████	Business Management	July 14, 2020	Oct. 16, 2020	CSP TO2/TO3 Support: Worked on the procurement of CSP activities in the field
LAU	██████	Mechanical Engineering	Aug. 3, 2020	Oct. 31, 2020	Produce guidelines and tip sheets on the operation and maintenance of harvesting Bundles in Barghoun and on diesel stove heaters at SADA and Hawch el Arab - Deliver a training on the on the operation and maintenance of harvesting Bundles in Barghoun and a training on the operation and maintenance of the diesel stove heaters in SADA and Hawch el Arab

It is worth noting that as CSP communicates with AUB and LAU for the selection of interns, the technical assistance team advises on the academic backgrounds needed for prospective interns based on the nature of the anticipated intervention. As a result, to date CSP interns have skewed toward scholars with an engineering or computer science background. Going forward, CSP will select interns with more diverse academic backgrounds as activities permit.

CSP has also started preparations for holding a virtual graduation ceremony for scholars who completed their internships during FY2020. The ceremony is currently expected to take place in Quarter 2.

Finally, CSP finalized the design of a mentorship program that will connect USP interns with senior CSP staff, providing them with guidance and insights that will enhance their early career search. CSP plans to roll out the program during the next quarter.

TECHNICAL ASSISTANCE HIGHLIGHT: IMPROVING LIVELIHOODS IN AIN EBEL

CSP’s technical assistance to Ain Ebel (Nabatieh) is an example of a multi-disciplinary, multi-actor intervention that CSP is designing in many communities to complement USAID assistance under the community support component. Under TO 2, CSP is supporting Ain Ebel with ████████ to boost its tourism industry, attract visitors, and increase livelihood opportunities by upgrading the municipality’s summer festival space and developing a hiking trail through the area. To maximize the impact of this assistance, CSP partner CAC carried out a business planning exercise with the community that included more than a dozen participants to produce the municipality’s first business plan. The participants included the mayor and municipal board members, members of a local NGO and women’s committee, and municipal festival committee members. The business plan provides a strategic vision for Ain Ebel’s development, activities needed to achieve the vision, a list of key stakeholders who should be involved, and a clear timeline for implementing activities related to the CSP-provided hiking trail, festivals, and religious tourism.

A Square has begun working with local stakeholders to produce a plan to manage the community's annual festivals and build market links between the municipality and local NGOs and national tour operators. The activity aims to turn Ain Ebel into a national tourist destination for hikers interested in eco-tourism.

The LMTA, meanwhile, is training municipal council members, local NGO AWFA, and local scouts on operating and maintaining the USAID-developed hiking trail. Training topics include trail operation and maintenance and trail guide management. In addition, LMTA is training selected house owners to managing guesthouses that will accommodate tourists who plan to overnight in Ain Ebel.

The Ain Ebel intervention exemplifies how CSP is bringing together the public sector, civil society organizations, and the private sector to generate revenues and improve livelihoods and achieve development outcomes in one of Lebanon's most underserved communities.

To further engage community members in the activity, the business plan will be virtually discussed with the community during Quarter 2, giving residents the opportunity to play a part in local community development.



CSP partner the LMTA holds a training session in Ain Ebel on the operation and maintenance of the USAID CSP-upgraded hiking trail.

IMPLEMENTATION CHALLENGES, MITIGATION MEASURES, AND NEXT STEPS

Despite the challenging operating context, CSP managed to maintain programmatic momentum and hit its targets during Quarter 1, as described throughout this chapter. However, due to the worsening COVID-19 situation toward the end of the reporting period, CSP anticipates challenges in achieving its targets for Quarter 2, specifically as they relate to output indicators such as number of training days delivered and number of trainees reached, and outcome indicators like improvements in internal systems and institutional adaptations. Additionally, any shift in the target number of activities under TO 2 due to contractual constraints (namely the TO 2 timeline) would require the TO 3 team to reexamine its targets, which are tied to TO 2 interventions.

To mitigate COVID-19-related delays, CSP is intensifying virtual trainings in the short term and delegating supervision of field work to field officers, as well as proceeding with a distance learning plan as described in the component's annual work plan. In Quarter 1, CSP solicited proposals from qualified applicants to carry out an assessment of distance learning needs as they relate to TO 3 (virtual training) and TO 4 (remote learning). CSP will finalize a contract for the needs assessment in Quarter 2. The team also plans to release a request for proposals for the procurement of distance learning software, which it aims to acquire and roll out in Quarter 3.

As the country context evolves and CSP continues to adapt, the technical team will coordinate with USAID to discuss the feasibility of its current targets and whether any amendments are warranted.

VII. MANAGEMENT AND OPERATIONS

CSP’s management team — Task Order No. 1 — provides centralized operational and cross-cutting technical support to all four technical task orders under the CSP IDIQ. The current reporting period was characterized by CSP’s operational and technical responses to surging cases of COVID-19 and the lockdowns imposed by the Government of Lebanon. By providing centralized, adaptive management and cross-cutting support, the team was able to maintain business continuity and support CSP’s other task orders in progressing on programmatic objectives. The rest of this section details the management team’s achievements throughout the past quarter.

MANAGEMENT AND OPERATIONS TASKS

ADAPTIVE MANAGEMENT

As noted throughout this report, the government-imposed lockdowns instituted to curb the spread of COVID-19 had wide-ranging effects across CSP task orders, necessitating continuous adaptation by the management team. Per the recommendations laid out in “Chemonics’ Beirut Office Policy and Guidance during Covid-19,” office operations followed Phase 1, allowing 33 percent of staff to work from the offices for six hours a day. The approach sought to minimize the risk of CSP staff being exposed to COVID-19 in the workplace.

Nevertheless, office and field operations were paused on several occasions due to the lockdowns as well as confirmed COVID-19 cases among staff. During these occasions, staff operated from a work-at-home modality until management deemed it safe to return to the office — based on a risk assessment indicating the number of at-risk staff who were in the office while other staff members were infected. Field work, meanwhile, continued as permitted according to national guidelines. It is worth noting that of the handful of known cases of COVID-19 among staff, only one was possibly transmitted in the office, indicating the effectiveness of CSP’s COVID-19 response.

HUMAN RESOURCES

Despite the challenging operating context, CSP continued recruiting and onboarding qualified local staff per the staffing plan approved for FY2021, as shown in the below table. By the end of December 2020, CSP had created employment opportunities for an additional seven local staff. For an updated organizational chart depicting all of CSP’s staff as of the end of December 31 2020, please refer to Annex I.

CSP RECRUITMENT (OCTOBER – DECEMBER 2020)

LONG-TERM POSITION	NAME	TASK ORDER	START DATE	REMARKS
Procurement Specialist	[REDACTED]	TO 1	Oct. 5, 2020	Existing Position
Regional Program Manager — Beqaa	[REDACTED]	TO 2	Oct. 7, 2020	Existing Position

DCOP — Operations and TO 1 Director	██████ ██████	TO 1	Oct. 13, 2020	Existing Position
Regional Program Manager — South	██████ ██████	TO 2	Nov. 2, 2020	Existing Position
Senior Field Engineer	██████ ██████	TO 2	Nov. 9, 2020	New Position
Senior Communications and Outreach Manager	██████ ██████	TO 1	Nov. 24, 2020	New Position
MEL Manager	██████ ██████	TO 2/TO 3	Jan. 25, 2021	Existing Position

GRANTS AND SUBCONTRACTS WITH INSTITUTIONAL PARTNERS

During the reporting period, CSP resubmitted updated grants and activity fund manuals based on USAID’s feedback on earlier versions. The latter was approved during the quarter. Meanwhile, CSP continued coordinating closely with construction quality control subcontractor the *Bureau Technique pour le Développement* (BTD) and environmental services subcontractor ELARD) to execute sub-TOs. This enables partners to provide engineering design, construction site supervision, and environmental compliance services for several ongoing and potential interventions under CSP’s community support and wastewater and wastewater management components.

Furthermore, CSP issued a modification to the ongoing time and materials subcontract with institutional communications and outreach partner Quantum. The no-cost modification extends the subcontract duration for one year through May 2021, adds a full-time graphics and videography associate position seconded to CSP for a period of one year starting January 1, 2021, and extends the secondment of reporting officer ████████ to CSP through December 2021.

Finally, CSP issued a modification to the AUB fixed price subcontract under TO 4 to provide a no-cost extension for a period of four months, through April 2021. The extension accounts for delays caused by the operating context that AUB has faced in completing its contractual work.

ACCOUNTING AND FINANCE

In the first quarter of FY2021, CSP built on the last fiscal year’s momentum to continue ramping up spending across all components, launching trainings, grants, internship programs, and advancing engineering designs for wastewater interventions. This section presents a detailed summary of spending across each task order, including explanations of variances in expected expenditure and shifting trends from the previous quarter and fiscal year. For a detailed breakdown of CSP expenditure during the reporting period, see Annex J.

██████████ The management team sustained high engagement with local subcontractors Quantum, BTD, and ELARD, invoicing ██████████ for tender documents, preliminary design reports, ERACs, progress reports, and advisory services associated with TO 2 activities, as well as communications and outreach expertise for the IDIQ. ██████████

██████████ Despite the numerous lockdowns, TO 2 was able to maintain and expand its implementation, particularly as a result of the August Beirut blast clean-up activities that continued during this quarter. TO 2 also succeeded in securing approval of 27 new activities this quarter, setting the component up for increased spending in the next quarter. TO 3 expended ██████████

██████████ The team continued to deliver trainings through local partners and adapted quickly to complement TO 2 activities during the Beirut blast, expanded its internship program to include additional students, and launched its grants program during this quarter. ██████████

██████████ After receiving approval for the final three feasibility studies and cost benefit analyses (Sainiq, Aitanit, and En Nmairiye), TO 5 moved to the next phase of preparing engineering designs and construction specifications for all six interventions in partnership with BTD and ELARD.

VETTING

CSP adheres to USAID’s Vetting Mission Order 15/03, related to the National Security Screening of Awards, and has established a system to gather information from partners and beneficiaries at the field level to expedite the vetting process for key individuals. All of the submissions of partner information forms during this quarter were logged using the vetting tracker, as shown in Annex K.



In the aftermath of the August 4 Beirut explosions, CSP installed eight portable toilets at the Beirut Port to improve the health and working conditions for 39 employees and 150 drivers who are working to keep the Port up and running.

As the evolving work of CSP across the various task orders accelerated, CSP conducted an in-depth review of its vetting files and processes to ensure compliance with Mission

Order 15/03 and all guidance received from the Vetting Support Unit. The review indicated compliance in all but one instance. This was due to CSP’s differing interpretation of Mission Order 15/03 Appendix A.I(c) vetting requirement for participant trainees where the training takes place in Lebanon across five cumulative workdays. Once VSU clarification was received, CSP updated its internal trackers to better track trainees, provided refresher training to TO staff on the vetting requirements (including those for participant trainees), and assigned additional resources to oversee the vetting of participant trainees, ensuring timeliness prior to implementation. CSP also sought contracting officer guidance on resolving the issue with previous trainees who have not been vetted. The guidance indicated that no further action is required beyond conforming to the VSU’s feedback for all upcoming trainings.

CROSS-CUTTING TECHNICAL SUPPORT

ENGINEERING AND ENVIRONMENTAL COMPLIANCE

As CSP's technical TOs, particularly TO 2 and TO 5, prepared, initiated, and completed the implementation phase of several interventions, the management team supported with monitoring environmental compliance actions in the field according to the activities' environmental mitigation management plans. For a summary of environmental compliance monitoring done during the reporting period, please see Annex L.

MONITORING, EVALUATION, AND LEARNING

During this quarter, the monitoring, evaluation, and learning (MEL) department focused on the following activities:

FINALIZING MEL PLANS Throughout the reporting period, CSP's MEL team updated the MEL plan for the wastewater management component, in coordination with USAID and Social Impact. The revised MEL plan, factoring in the feedback received, will be shared with USAID early next quarter.

DATA COLLECTION To mitigate the impact of COVID-19 on data collection, the MEL team continued to use remote collection methods while also conducting field visits when possible to monitor interventions with an active MEL component (LIW activities).

SELECTING FIRMS FOR MIS AND ANNUAL INDICATORS CSP selected two expert firms to augment CSP's in-house MEL capabilities. The first will develop a management information system to track beneficiary information at the individual level, while the second is to conduct surveys for two annual indicators: "Percentage of people confirming on having improved access to essential services and/or increased economic opportunities provided through USG assistance" and "Percentage of beneficiaries community members who believe stability has improved". The firms will begin implementation in Quarter 2.

COMMUNICATIONS AND OUTREACH

During the past quarter, CSP restructured its communications and outreach department by recruiting a senior communications and outreach manager, as well as seconding a graphics/videography associate through Quantum to strategically enhance USAID visibility and support projects' outreach. A list of outreach material submitted and approved during the reporting period is provided below.

In addition to the below deliverables, CSP is in the process of adapting its communication and outreach strategy to the changing context and impact of lockdown measures. These adaptations include, but are not limited to, increased audience dependence on online platforms and decreased field access for the collection of audio-visual material. The updated communication strategy will be shared with USAID upon finalization in Quarter 2.



██████████ (middle), a CSP intern who works as a quality control officer on short-term labor-intensive works activities, stands around workers cleaning up a site in Mount Lebanon.

OUTREACH MATERIAL During the reporting period, CSP developed and submitted the following material to promote USAID’s assistance to underserved and vulnerable communities:

- **5 TRANSFORMING LIVES STORIES** (pending approval), highlighting USAID support ranging from enabling income generation opportunities amid the economic crisis to training health care workers to installing streetlights in the village of El Khiara (Beqaa) to providing internship opportunities to USAID-supported students. See Annex M for an example.
- A **PRESS RELEASE** highlighting the completion of the USAID-funded construction of a retaining wall along the main road in Ghazze (Beqaa). The press release was disseminated in both English and Arabic and published by more than 50 media outlets, including the Lebanese National News Agency, in addition to several radio mentions and tweets about the activity.
- An **APPROVED VIDEO** promoting CSP’s LIW fire risk reduction activity in Mount Lebanon.
- **4 MONTHLY NEWSLETTERS** highlighting USAID’s support through CSP’s achievements by the end of each month that were disseminated through multiple channels, including WhatsApp and email, to an audience that includes beneficiaries, local government representatives, partners, and members of other donor-funded organizations.
- A **STORY MAP** produced following USAID’s approval of the FY2020 Annual Report. The story map designed using the online mapping software ArcGIS, conveys the report’s contents to a general audience by combining narrative, audiovisuals, and interactive maps.

WEBSITE PROGRESS By the end of the reporting period, CSP had selected web development company Ad Creators to design CSP’s website and migrate the BALADI-CAP resource library. The website interface and draft content were shared with the developers, who in turn submitted a first web-design draft. The team will continue coordinating with the developers to launch the website by the end of January 2021.

SUPPORT TO TECHNICAL TASK ORDERS The communications team continues to support CSP’s technical TOs by editing content, producing and disseminating visibility and outreach material, and coordinating on high-level visits. In addition to implementing a workforce development promotional campaign (including an animation video) encouraging beneficiaries to enroll in home-based-health care courses, the communication team is coordinating with the wastewater management team on communication opportunities ahead of TO 5 activity implementation. The team also worked with TOs 2 and 3 on enhancing USAID’s visibility. Some highlights are as follows:

Task Order 2. In addition to identifying communication opportunities for each approved activity, ensuring branding compliance with partners, and regularly highlighting activity impact on social media, the communication team supported TO 2 in producing and disseminating material related to the U.S ambassador’s and the USAID mission director’s participation in the groundbreaking event for the construction of an elevated water tank in Bqasta (South Lebanon) on December 16, 2020. This included producing a commemorative plaque, ensuring branding and visibility, taking photos, and sharing the event on multiple CSP channels targeting a wide audience.

Task Order 3. The team continues to technically support TO 3 on awareness campaigns and social media trainings to local partners to increase community engagement with municipalities. During the reporting period, CSP supported the South Lebanon-based CBO *Saida Btaaref Tefrof* (“Saida Knows How to Sort”) in designing and implementing an awareness campaign encouraging residents to

recycle, including developing an awareness animation video. The video's storyboard is approved by USAID, and production is expected to be finalized in January 2021.

SOCIAL MEDIA Since last reporting period, CSP's Facebook reach increased by 1,094 followers to a total of 5,973 followers, and outreach audio-visual material are generating thousands of views. CSP continues to share human-interest stories, testimonials, impact infographics, and other engaging material on its other social media platforms, including Instagram, Twitter, and LinkedIn. In December 2020, CSP launched a weeklong social media campaign encouraging followers to purchase their holiday treats from the CSP-supported Jdaidet el Qaitaa all-women's agricultural COOP. A social media strategy is currently under development to be shared as part of CSP's updated communications strategy.

GENDER EQUALITY AND WOMEN'S EMPOWERMENT

During the reporting period, CSP continued to identify implementation areas for gender equality and women's empowerment across the program. Consequently, CSP is in the process of establishing a task force to enhance gender equality and women's empowerment practices, better implement gender mainstreaming, and improve coordination among CSP's multiple components.

LESSONS LEARNED AND NEXT STEPS

As part of its approach to collaborating, continual learning, and adaptive management, CSP convened its senior management team (SMT) for a daylong retreat on December 4, 2020. An eight-person team, the SMT is comprised of the chief of party, TO directors, and directors of the MEL and communications and outreach. While the retreat was originally envisioned to be a two-day event, inclusive of all staff on Day 2, CSP opted for a one-day retreat followed by a report-out for all staff, given the risks of gathering such a large group during the COVID-19 pandemic. The purpose of the retreat was to take a step back and reflect on CSP's achievements in FY2020, discuss the FY2021 work plans for each component, and agree on shared goals for the impact we want to have in the coming year (see textbox for retreat objectives).

CSP SMT Retreat Objectives

- Celebrate FY2020 achievements and build upon lessons learned, best practices, and innovations to enhance impact in FY2021
- Clarify tasks, activities, milestones, and expected results of FY2021 work plans, with an emphasis on linkages, collaboration, and integration among task orders
- Discuss and agree on impact plan/key drivers of success for FY2021

LESSONS LEARNED The team reflected on the key management and programmatic lessons learned from the previous year and agreed on which were worthy of emulation and replication. From an operational perspective, the team recommitted to using available technologies — like Microsoft Teams for virtual meetings and Loom for video making and sharing. These techniques facilitated the work of CSP during previous periods of lockdown and mandatory work at home and will enable the team to continue making progress in the coming year as we expect COVID-19 to worsen before it gets better. On the programmatic side, the team reaffirmed its commitment to staying flexible in order to respond to emerging priorities — citing the October 2019 wildfires, COVID-19, and Beirut blast as examples of pivotal events meriting a response from CSP. The team also homed in on the linkages, collaboration, and integration among the components. Each work plan now includes a section on the points of intersection between TOs. As a result, the teams have more

than just a natural incentive to collaborate, but also a shared responsibility to work together to amplify impact.

NEXT STEPS With regard to next steps, CSP has committed to three key priorities to drive success in the coming year. In 2021, we will continue to emphasize quality implementation of planned activities, while also staying focused on the following three priorities:

- **MEET RESULTS AND TARGETS** The teams will be attentive to their work plans and budgets, and use newly developed trackers and tools to actively manage progress and results. We will initiate and nurture new task forces (such as cash for work and gender) to incorporate

Illustrative Examples of Collaboration and Integration Among Task Orders

- The TO 1 engineering unit will continue to provide oversight to all engineering, environmental compliance, and construction implementation across all technical task orders, with an emphasis on TO 2 and potentially TO 4 for the upgrading of TVETs.
- The TO 1 communication and outreach team will publicize CSP's successes (for example, through internship graduation ceremonies under TO 3), and also support task orders in outreach, specifically for TVET institutions and private sector partners under TO 4.
- We can expect the TO 3 team to assess the institutional capacity of TO 4 partner TVETs and design relevant TAARs for capacity building and technical assistance support.
- In association with TO 5's wastewater infrastructure interventions, TO 3 will design relevant TAARs to build the capacity of regional water establishments (RWEs).
- TO 2 will continue to coordinate closely with TO 3 in the design of activities to identify opportunities for technical assistance to local partners and ensure interventions between the two TOs are aligned and meet the targets for both task orders.

efficiencies and best practices into our work and we will continue to track financial and MEL target progress on a weekly basis. The leadership team also agreed to conduct quarterly portfolio reviews, to pause and reflect on the progress and make any adjustments needed at the time.

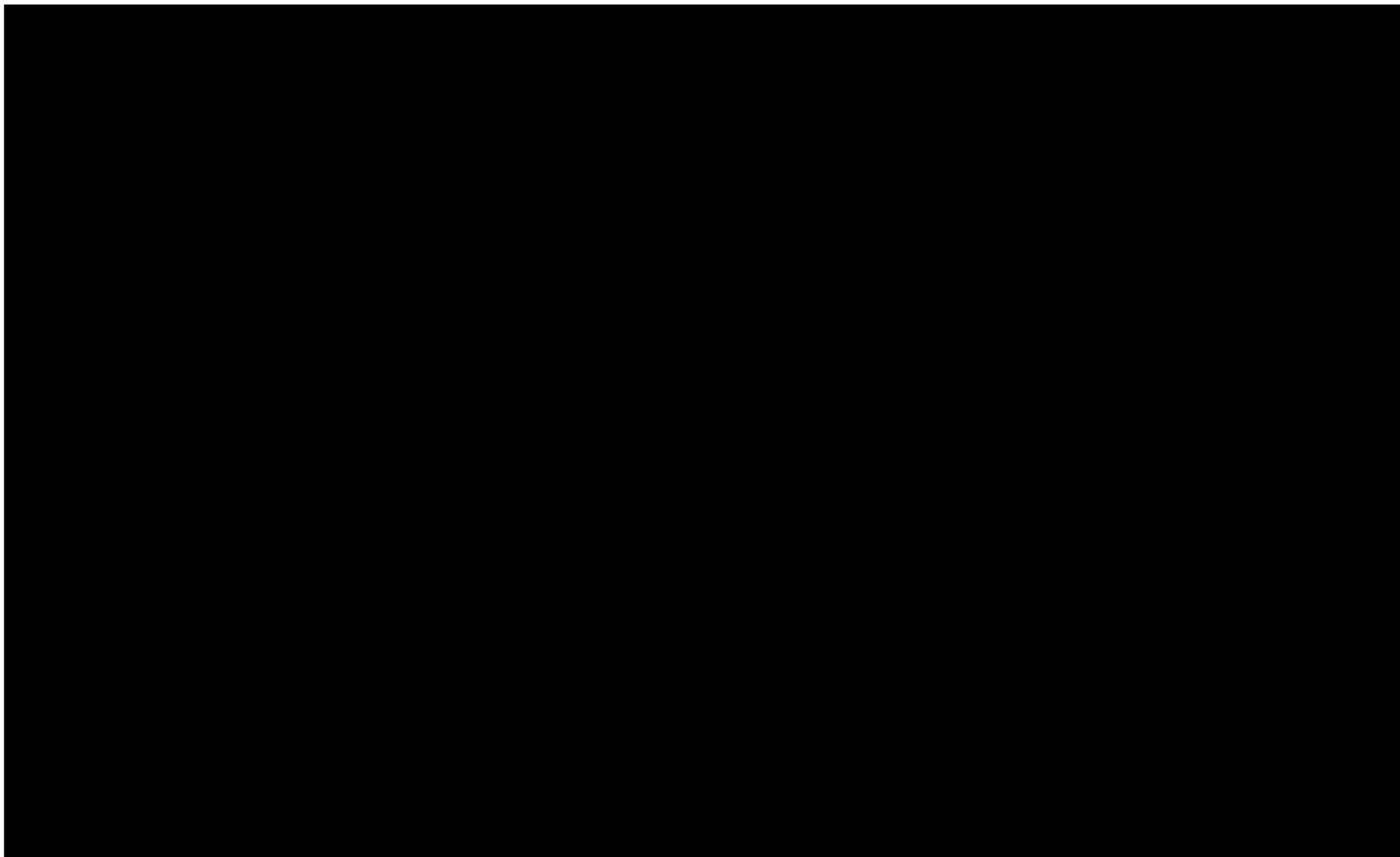
- **INCREASE OUTREACH AND VISIBILITY** While we continue to expand our impact through the various task orders, the teams will prioritize ensuring our work is being shared with relevant networks and stakeholders. Specifically, the team will use multiple platforms (beyond social media) to reach the largest and most diverse target audience.
- **EMERGE AS A THOUGHT LEADER/FLAGSHIP PROGRAM** We will continue implementing impactful multi-sectoral programs and promote CSP as the leading implementer of responsive programming to emerging priorities in Lebanon. We will also seek out and seize windows of opportunity for national dialogue and reform.

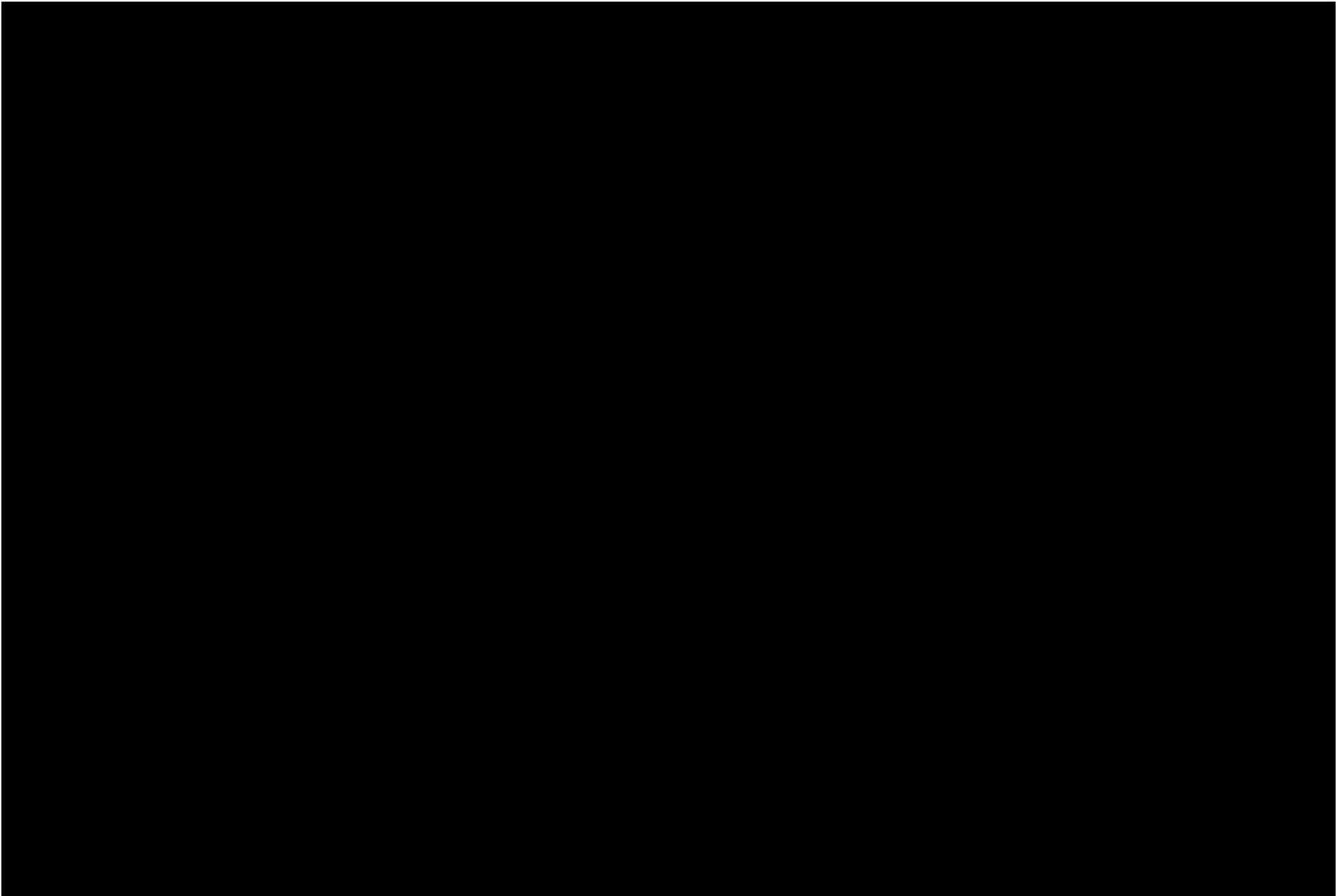


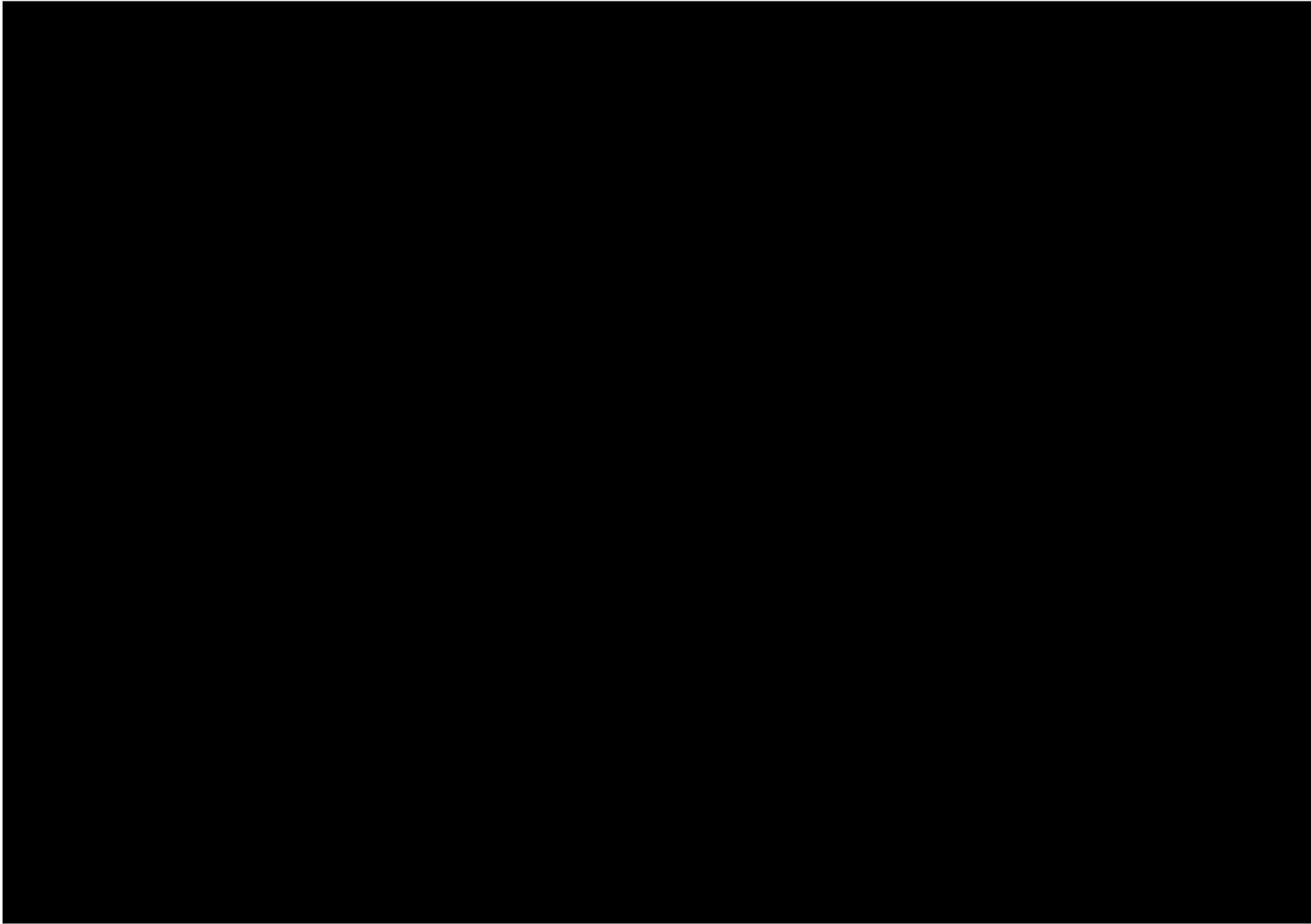
LEBANON COMMUNITY SUPPORT PROGRAM

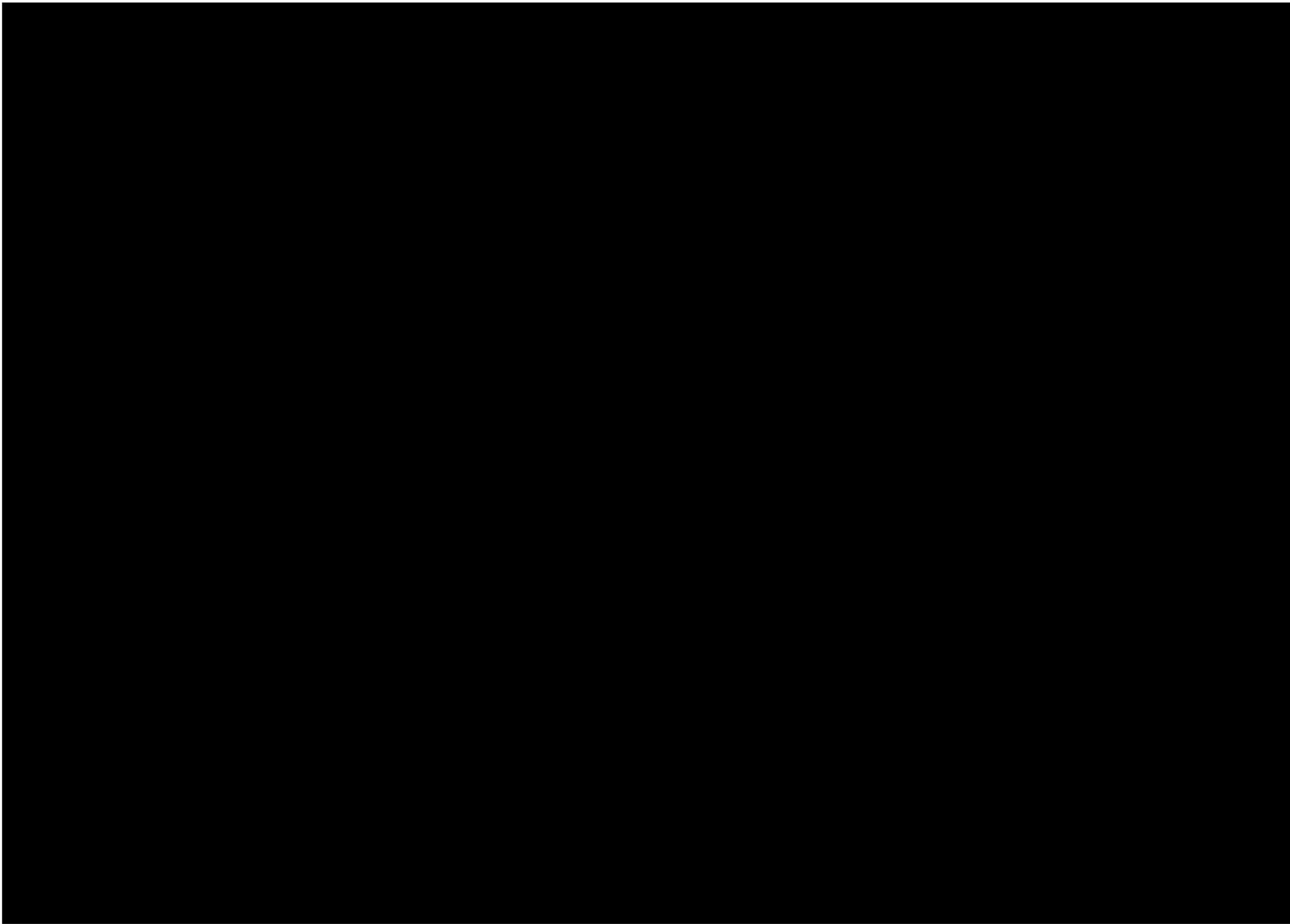
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Tel: (202) 712-0000
Fax: (202) 216-3524

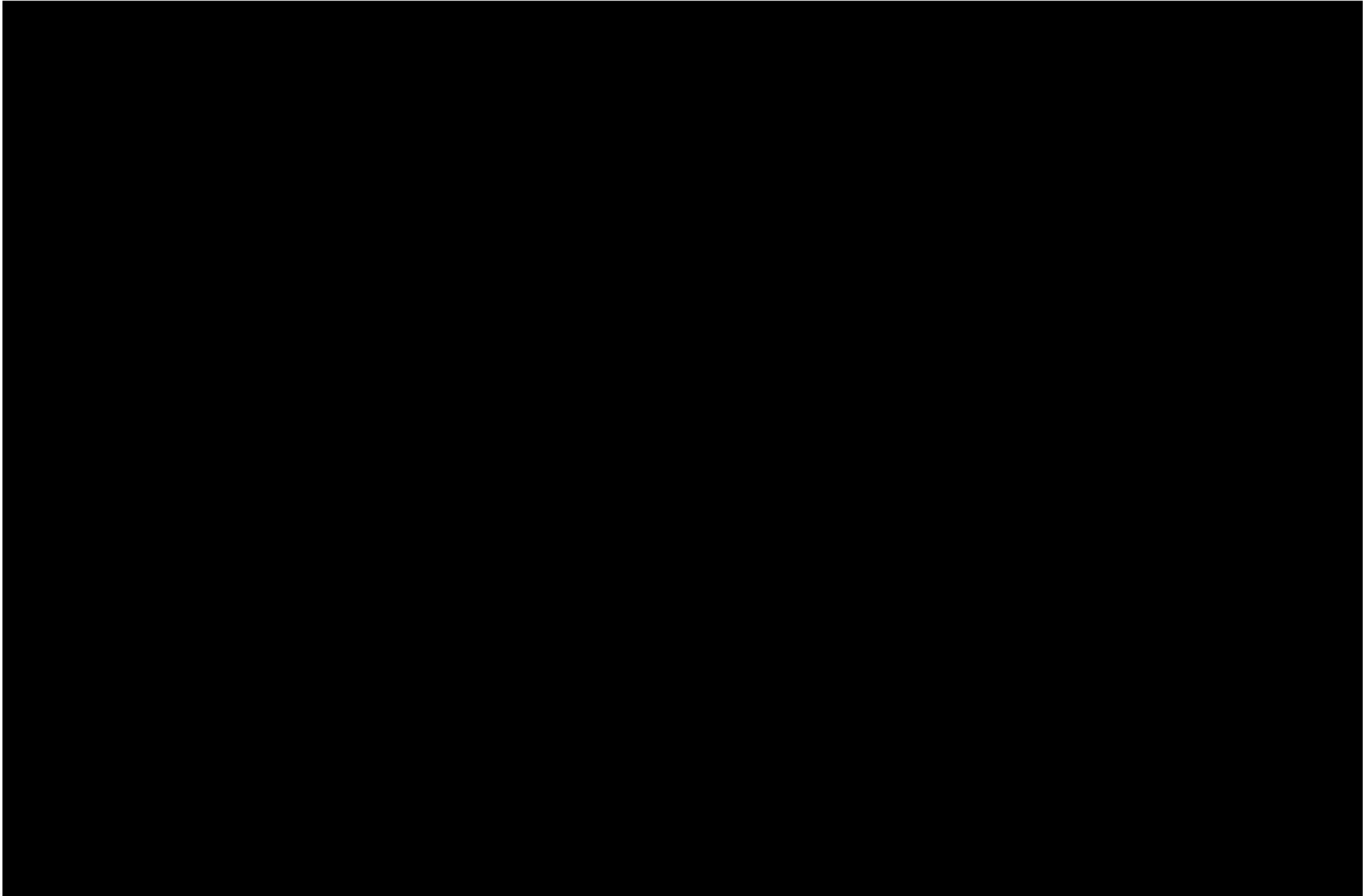
VIII. ANNEXES



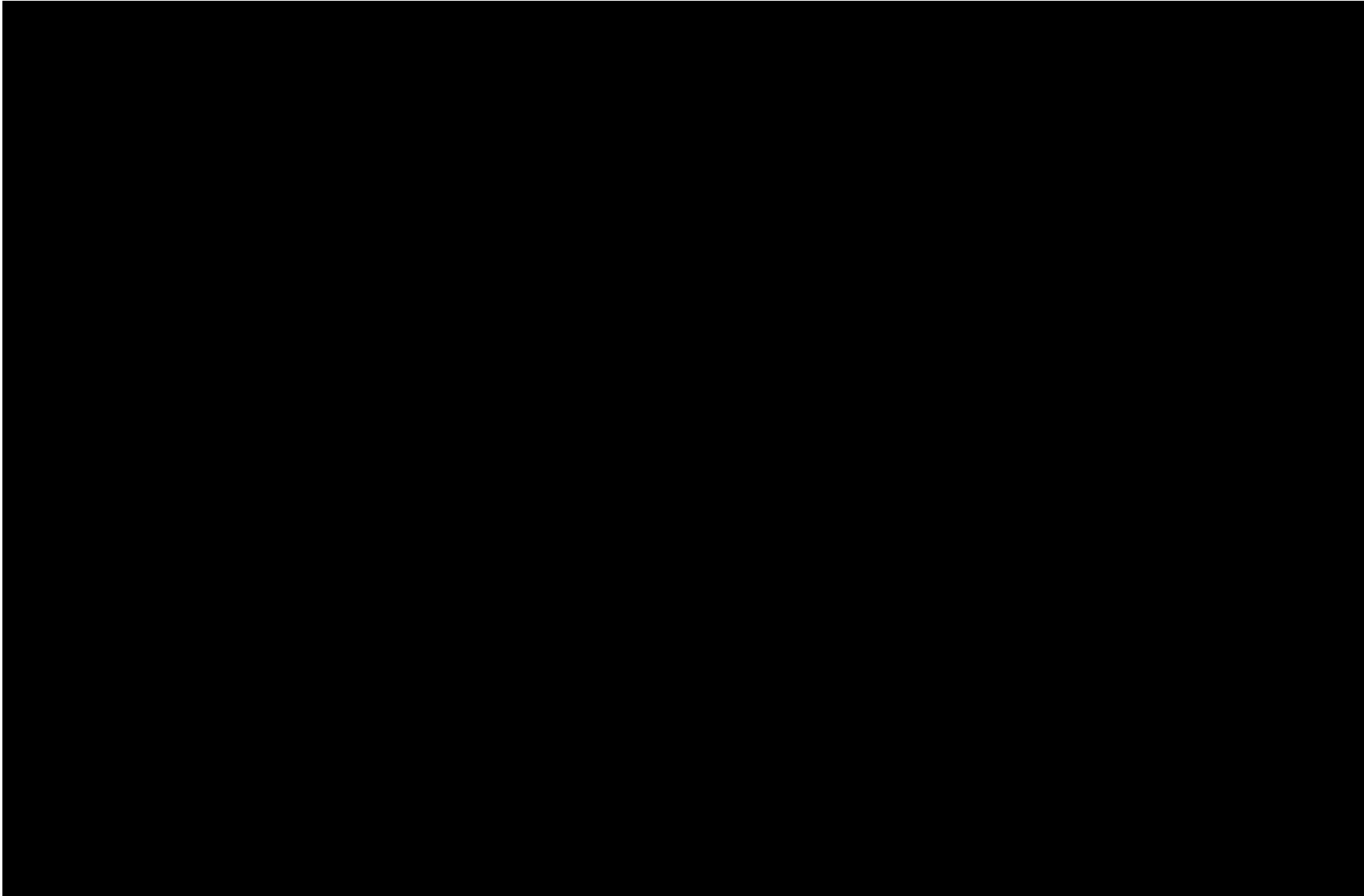


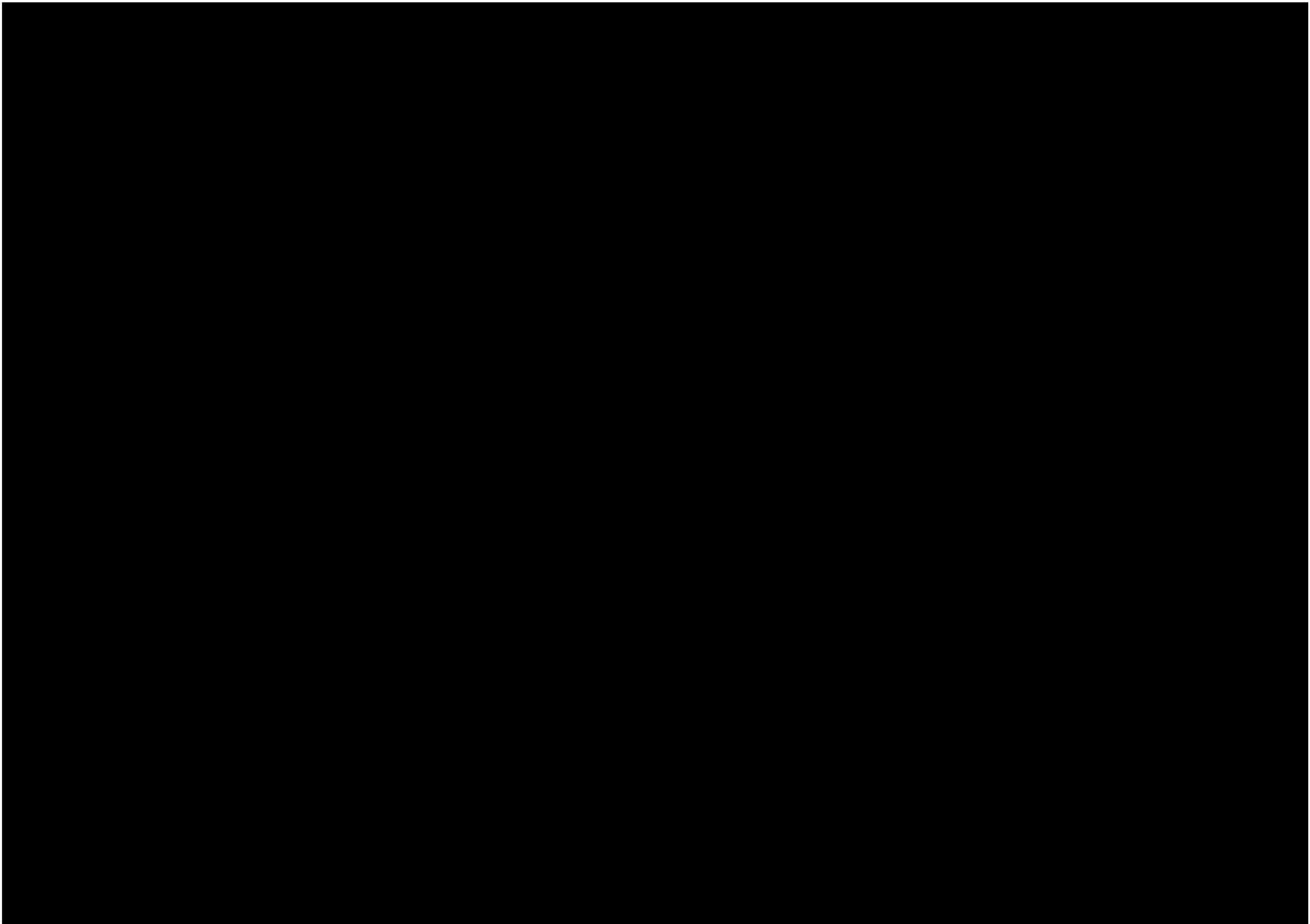










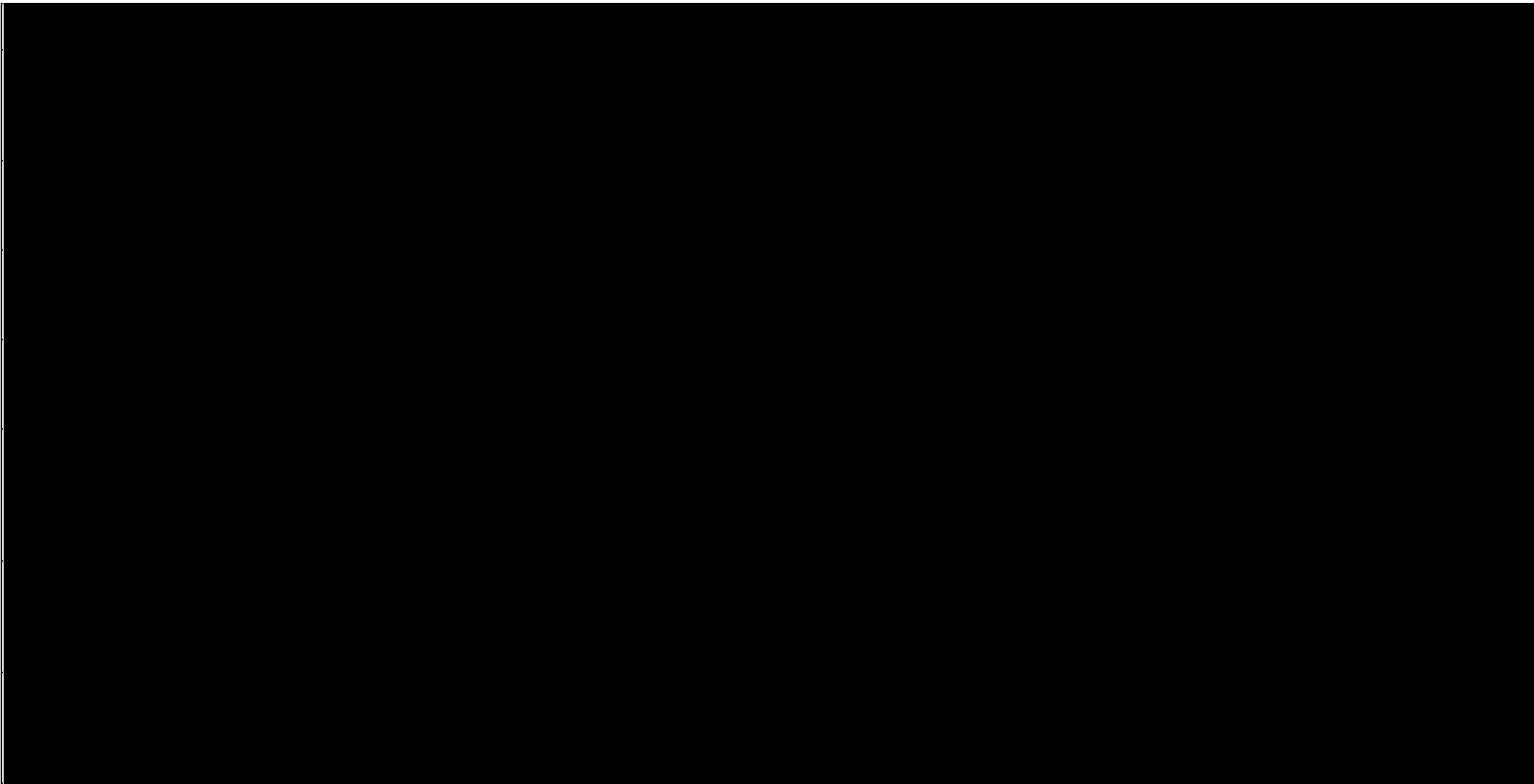


ANNEX B: INDICATORS PERFORMANCE TRACKING TABLE

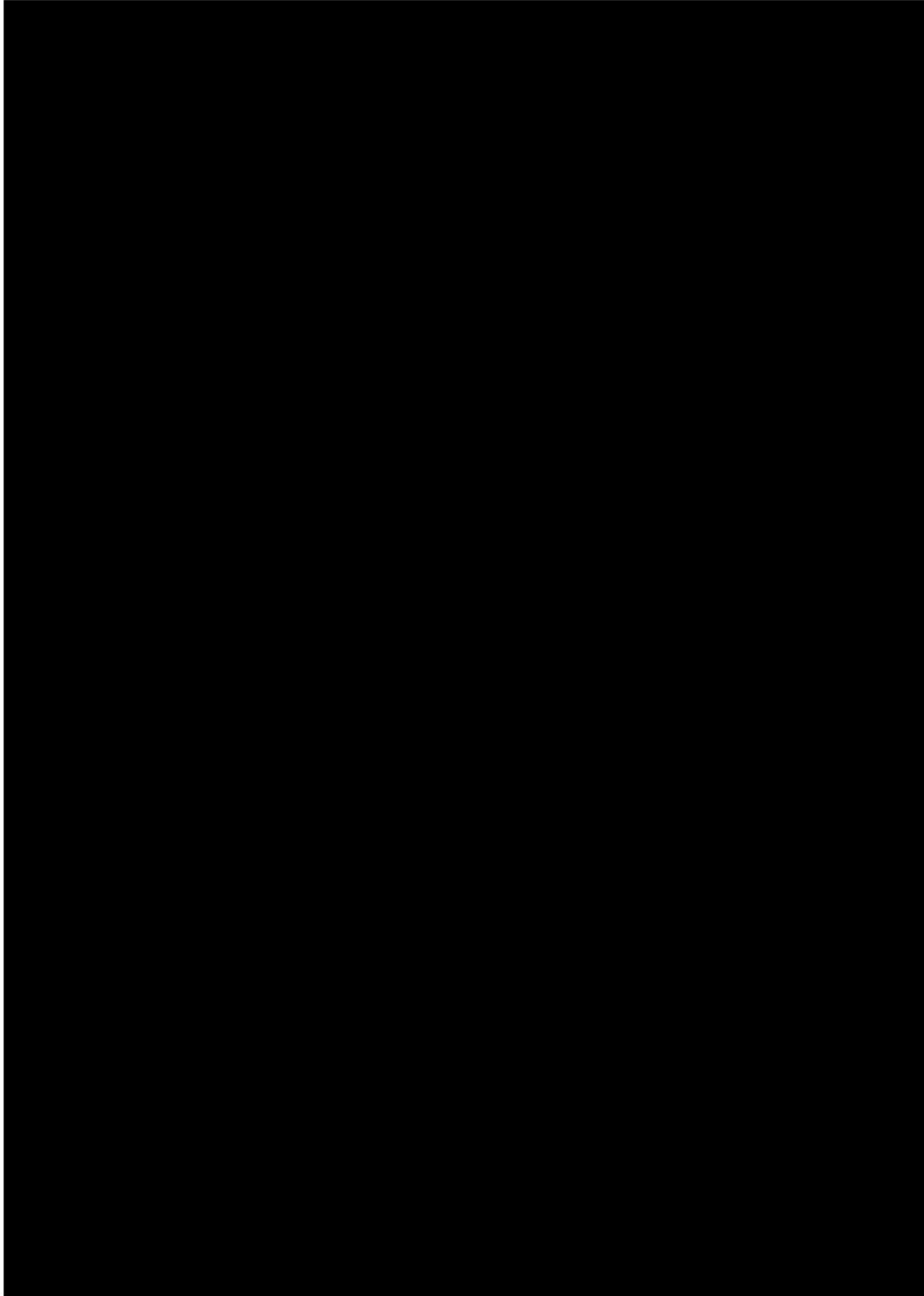
Please refer to the email attachment labeled “Annex B. Indicators Performance Tracking Table.”



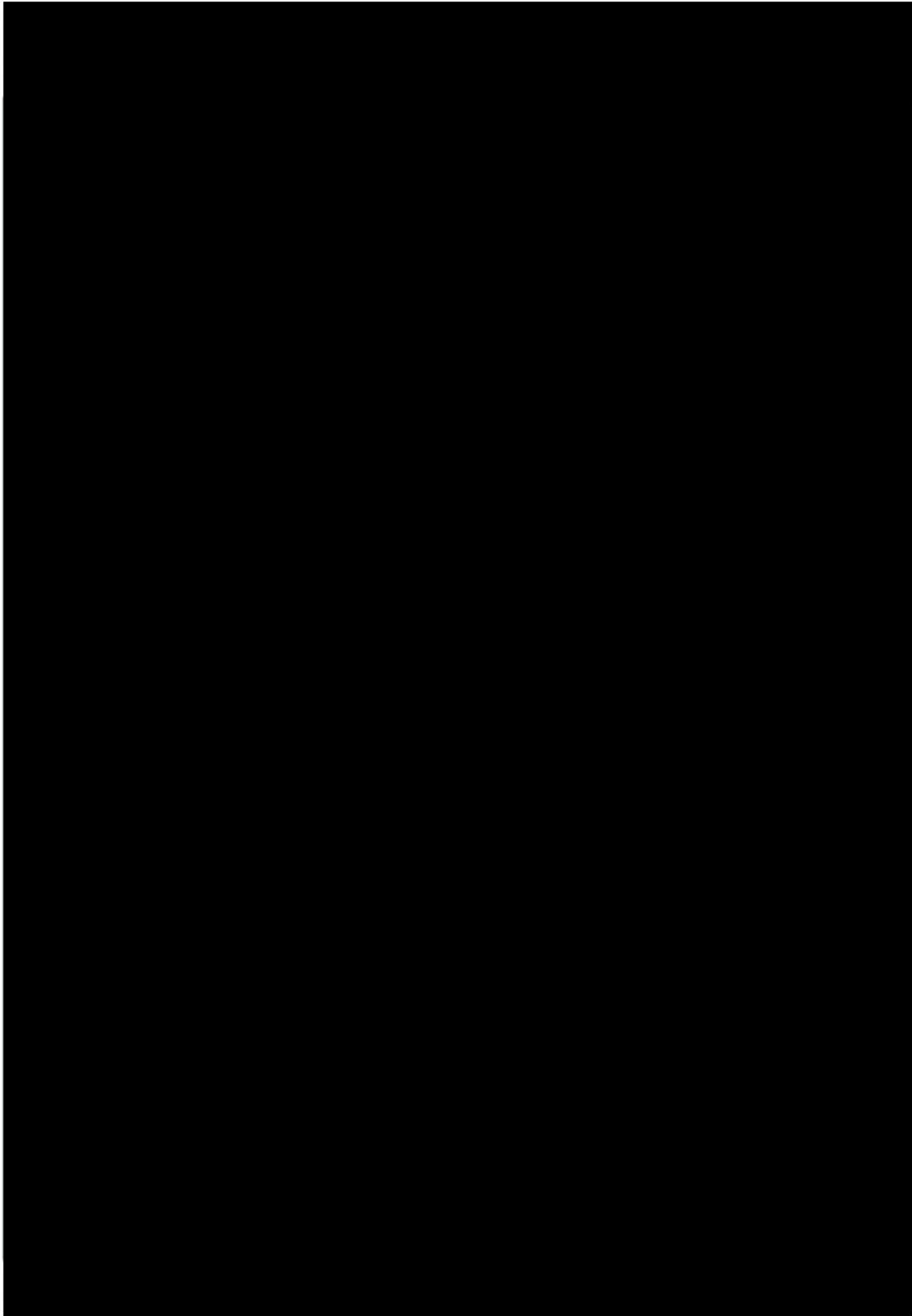
ANNEX D: CSP TO2 ACTIVITY TRACKER



ANNEX E: CSP ACTIVITIES BY SECTOR AND IMPLEMENTATION STATUS



ANNEX F: CSP ACTIVITIES BY FUNDING LEVEL



ANNEX G: TO 3 PROGRESS MADE AGAINST TARGET SET (OCTOBER – DECEMBER 2020)

Out of the below fourteen indicators, seven have either reached their targets, exceeded their targets, or have a deviation of less than 10% or as per the table. The remaining seven did not achieve their targets for two main reasons:

1. MEL reports results on trainees, training days, and beneficiaries only when the training is completed as verification on 80% attendance is needed. MEL also reports outcomes and local actors related indicators of only closed TAARs. While the TO 3 technical team has additional achievements on these during the reporting period, MEL only reports those with closed TAARs.
2. The successive COVID-19 lockdowns – which lasted 2 out of 3 months of this reporting period – have slowed down implementation and affected reported results, especially those related to the internship program – as recruiting interns was not possible at the expected frequency.

We expect an uptick in results in the coming reporting periods, if and when the lockdown is lifted and field work can resume.

No.	Indicator Title	Reporting Frequency	Baseline	LOP Target	TO3 Results till Y2Q4	Y3Q1 TO3 Targets	Y3Q1 TO3 Results	10% ± Deviation	Justification of deviation from target
Project Goal: Municipalities and underserved and vulnerable communities enjoy better services and enhanced economic opportunities that improve lives and reduce tensions									
1	Number of people benefiting from of USG assistance [PMP]	Quarterly	0	1170	45 Reported 337 Achieved	50	35 Reported 45 Achieved	-9% Deviation	Numbers coming from training indicator and interns contribute directly to this indicator, however only unique beneficiaries not already counted under TO2 will be considered as they are duplicates. If all beneficiaries of TO3 are to be considered, 91% of the quarterly target would have been met which is less than 10% deviation from target.

									The Actual number of unique trainees under TO3 exceeds 60 trainees during the reporting quarter. However, as MEL awaits the completion of 80% of training per trainee, before counting him/her as actual trainee, there is this discrepancy between Results and Targets. The discrepancy will resolve itself in coming quarters when the trainings come to an end.
2	Number of local actors with enhanced abilities as result of USG support [PMP]	Quarterly	0	117	3	5	1 reported 5 Achieved	0% Deviation	TO3 has achieved the target with 5 local actors with enhanced abilities as a result of the technical assistance provided by CSP TO3. These actors were already counted under TO2; as a result, only one was reported as the results would be duplicates.
3	Proportion of female participants in USG assisted programs	Quarterly	0	30%	34%	30%	51%	+70% Deviation	The Quarterly target was exceeded by 70%. This huge difference is due to one of the trainings that took place in Jdaidet el Qaitaa for the women cooperative with 21 women attendees which is have the number of trainees for Y3Q1.
PURPOSE LEVEL: Priority Needs in Underserved and Vulnerable Communities Met									
RESULT I LEVEL: Ability of local actors to mobilize development resources demonstrated									

8	Value of resources and or assets mobilized by local actors to respond to communities' priority needs	Quarterly	0	██████ █	█	██████	0	-100% Deviation	<p>Results for only completed TAARS are reported; We do not have completed TAARS with “value of resources” targets so far.</p> <p>There are already some 5 TAARS currently under implementation with targets on “Value of resources” mainly through proposal writing and these usual take time to achieve and not directly after the closure of the related TAAR.</p> <p>This is a contractual performance indicator, and according to TO3 contract, this indicator is not to be counted before Y3 of project implementation/ 1 of performance. This is being now amended in the revised MEL Plan, to follow the amendment of TO3 contract language currently being discussed with USAID.</p>
IR 1.1 Level: Development resources accessed by communities									
11	Number of community member who have participated in the CSP activity cycle	Quarterly	0	N/A	0	0	62	+100% Deviation	<p>TO3 originally does not report results under this indicator but will propose to do so. This indicator will capture under TO3 project design activities (profiling and participatory TAAR design), community events such as opening/ closing Town hall</p>

									meetings, Stakeholders Town hall meetings, troubleshooting and back-stopping meetings.
12	Number of people who have participated in USAID-funded training	Quarterly	0	1,170	337	50	40	-20% Deviation	<p>Number of trainees represents 7 completed trainings for 7 TAARS that are either completed or ongoing.</p> <p>64 individuals attended trainings during Y3Q1 out of which 24 were already reported in previous quarters.</p> <p>The cumulative target expected till Y3Q1 is 342 while the achieved so far is 377 unique trainees.</p> <p>The deviation is due to MEL counting only those trainees that have finished the full suite of trainings under a specific subject matter, at a level of 80% attendance. Number of trainees a per TO3 is 63.</p>
13	Number of days of USG-funded training	Quarterly	0	3,510	375	150	211.5	+47% Deviation	<p>147% of the target was achieved.</p> <p>Number of training days represents 9 completed trainings for 8 TAARS that are either completed or ongoing.</p>
14	Number of people who have participated in USAID-funded awareness sessions	Quarterly	0	975	0	42	0	-100% Deviation	<p>Results under this indicator depend on TO2 activities that needs awareness. No awareness sessions took place during Year3Q1.</p> <p>During this reporting quarter, no awareness raising campaigns were</p>

									implemented by TO 3, due to COVID-19. Those are expected to pick up in the coming quarter, as the national lock down is lifted.
IR 1.2 Level: Capacity of local actors to mobilize resources developed									
15	Number of activities implemented with participation from local stakeholders	Quarterly	0	117	3	5	6	+20% Deviation	MEL reports on number of TAARs upon completion. 6 TAARs were completed during Y3Q1 while 24 TAARs are still under implementation.
16	Number of institutional adaptations made as a result of learning and training	Quarterly	0	93	0	4	2	-50% Deviation	Results for only completed TAARS are reported; out of the six completed TAARS during Y3Q1, only two were planned to achieve "Institutional Adaptation". There are still 24 TAARS under implementation. More results on this indicator are expected to be achieved in the next quarter. The deviation is due to MEL reporting outcomes of only closed TAARS. While TO3 have achieved additional institutional adaptations during the reporting quarter, we only report those with closed TAARS. We expect the number to increase as TO3 closes more TAARS in the upcoming quarter.
RESULT2 LEVEL: Community members benefit from local development through collaboration									

17	Number of USAID-assisted local actors (CSOs, Private sector organizations) engaged in community, regional and national programs	Quarterly	0	117	3	5	1 reported 5 Achieved	0% Deviation	TO3 has achieved the target with 5 local actors engaged as a result of the technical assistance provided by CSP TO3. These actors were already counted under TO2; as a result, only one was reported as the results would be duplicates.
IR 2.1 Level: Essential services delivered or improved									
20	Number of assisted local actors that have developed or improved internal systems to sustain essential services	Quarterly	0	105	0	4	3	-25% Deviation	<p>Results for only completed TAARS are reported; out of the six completed TAARS during Y3Q1, only three were planned to achieve “Institutional Adaptation”. There are still 24 TAARs under implementation. More results on this indicator are expected to be achieved in the next quarter.</p> <p>The deviation is due to MEL reporting outcomes of only closed TAARs. While TO3 has achieved additional “improved internal systems” during the reporting quarter, MEL only reports those with closed TAARs. CSP expects the number to increase as TO3 closes more TAARs in the upcoming quarter.</p>

IR 2.2 Level: Economic opportunities increased									
21	Number of people directly benefiting from increased economic opportunities as a result of USG-assistance in local communities	Quarterly	0	100	3	6	5	-16% Deviation	<p>TO3 achieved 84% of the quarterly Target. 4 more interns were planned to finish their internship in Y3Q1, however only 5 have concluded their internship before the end of December. The remaining 4 internships will be reported in the following quarter.</p> <p>Because of COVID 19 lock down, TO3 were not able to recruit interns at the expected frequency, due to closed offices for 2 out of 3 months during the reporting quarter.</p> <p>Due to ongoing COVID context, TO 3 is stretching internship timeline to 4-6 months per internship. This will also affect reporting results, as MEL only reports concluded internships.</p>
22	Number of Micro, Small or Medium enterprises supported by USG assistance	Quarterly	0	10	0	2	0	-100% Deviation	<p>Results for only completed TAARS are reported; we do not have completed TAARS with SME local actor so far. There are already 4 TAARS currently under implementation with expectation to reach 7 SMEs; these will show as</p>

									soon as the related TAARs are closed.
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ANNEX H: TO 3 PROGRESS STATUS

Please refer to the email attachment labeled “Annex H. TO 3 Progress Status.”

ANNEX I: CSP ORGANIZATIONAL CHART (AS OF END DECEMBER 2020)

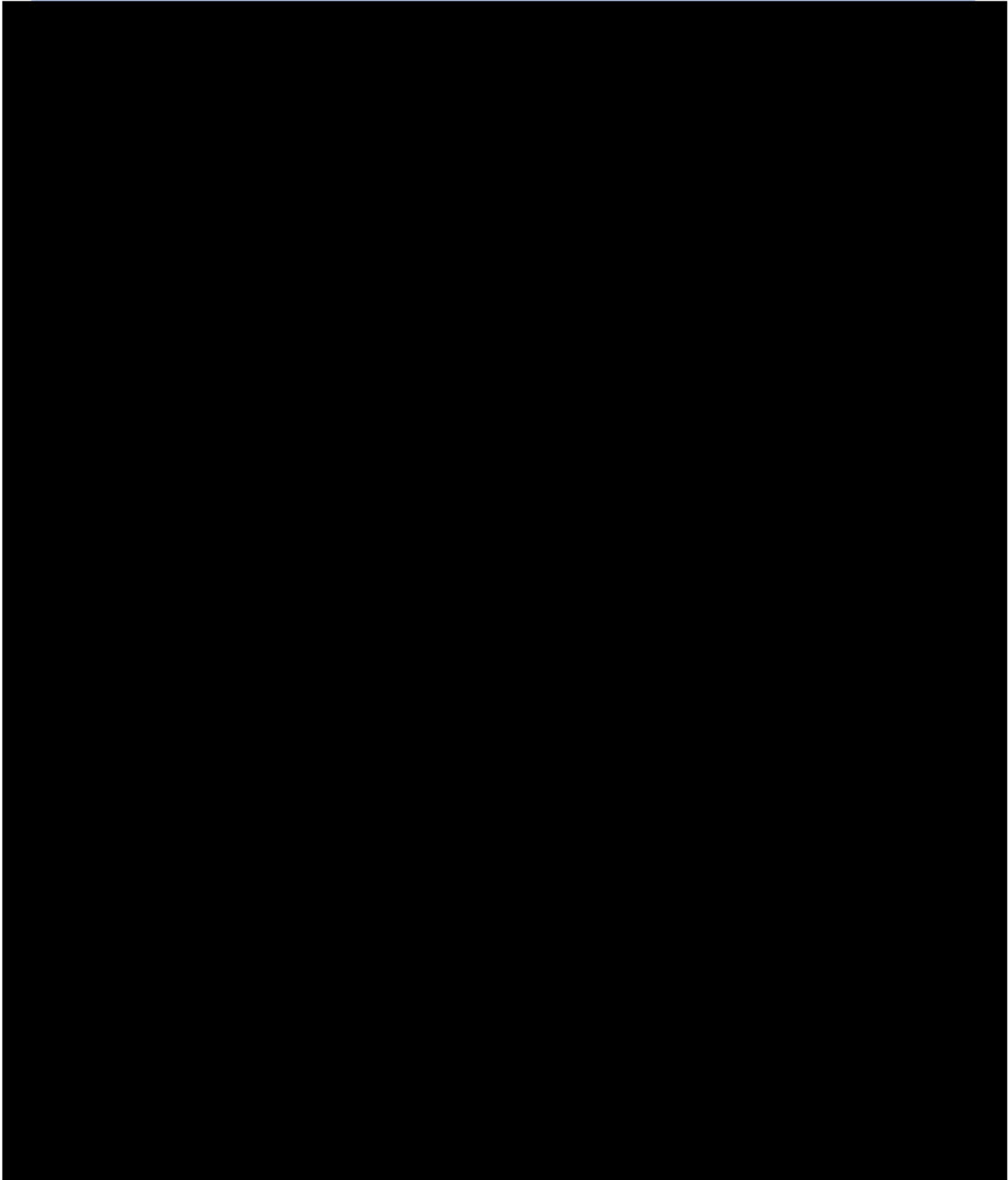
Please refer to the email attachment labeled “Annex I. CSP Organizational Chart.”

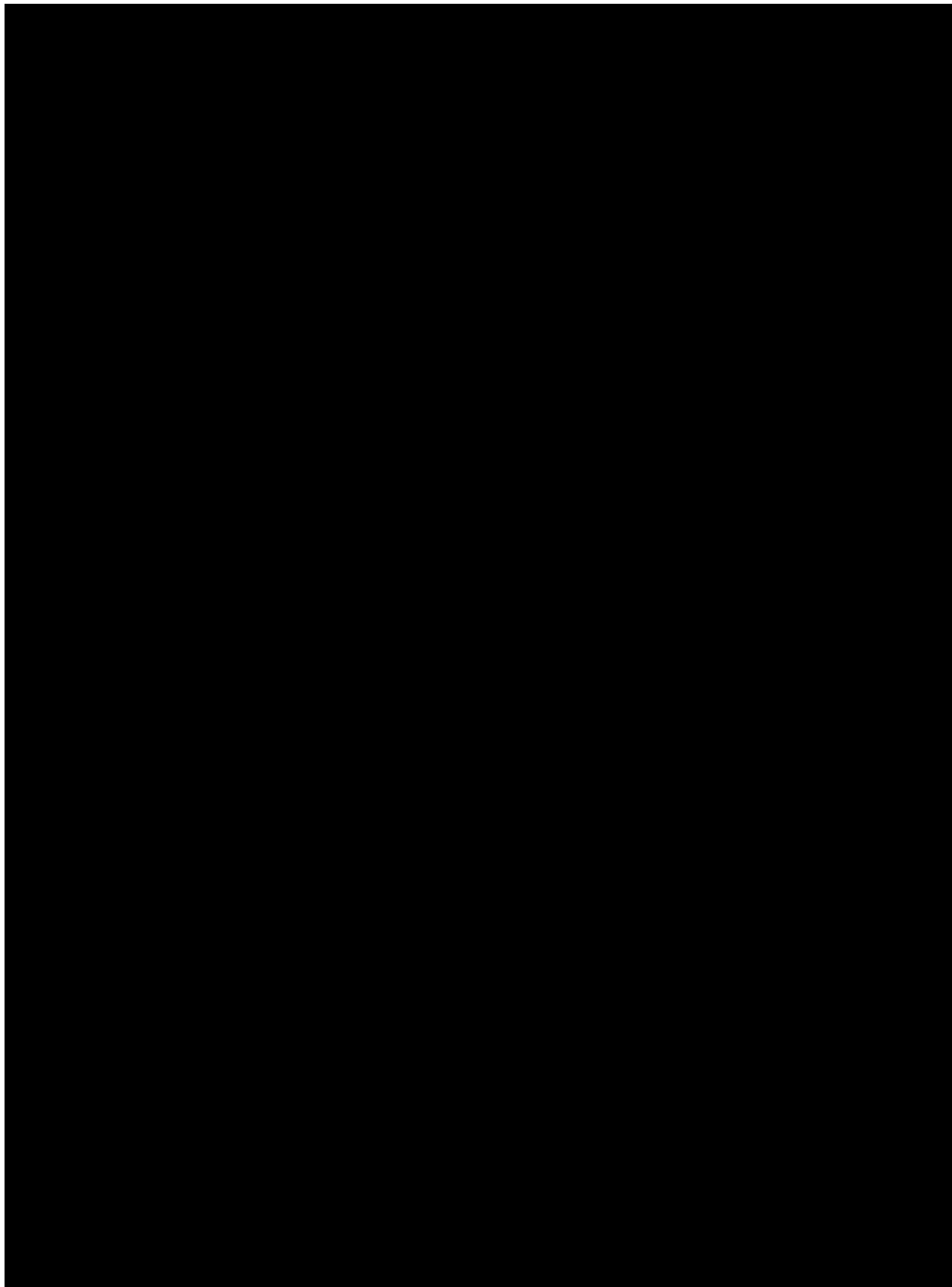
ANNEX J: CSP FINANCIAL REPORT, OCTOBER – DECEMBER 2020

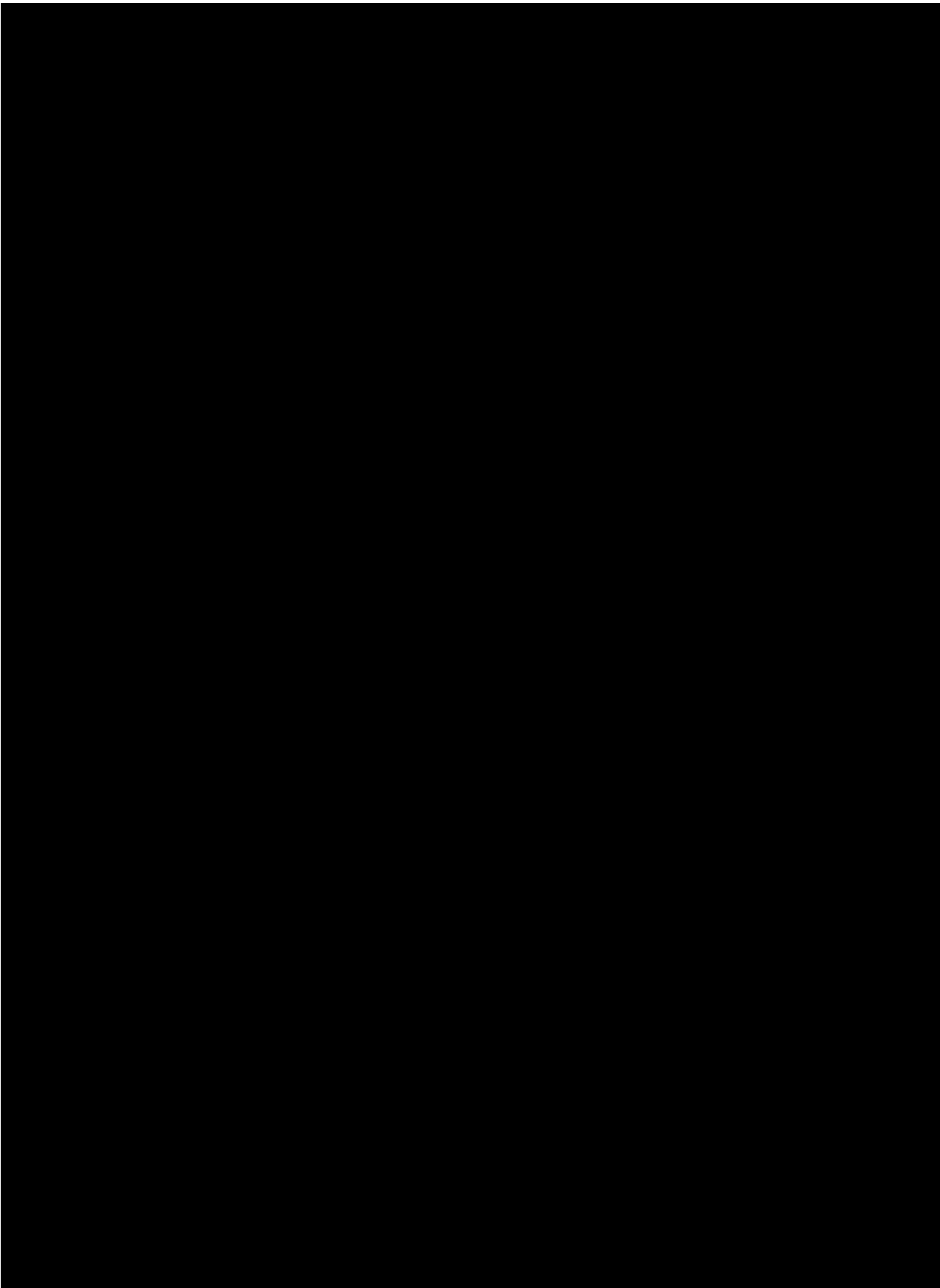
Please refer to the email attachment labeled “Annex J. CSP Financial Report.”

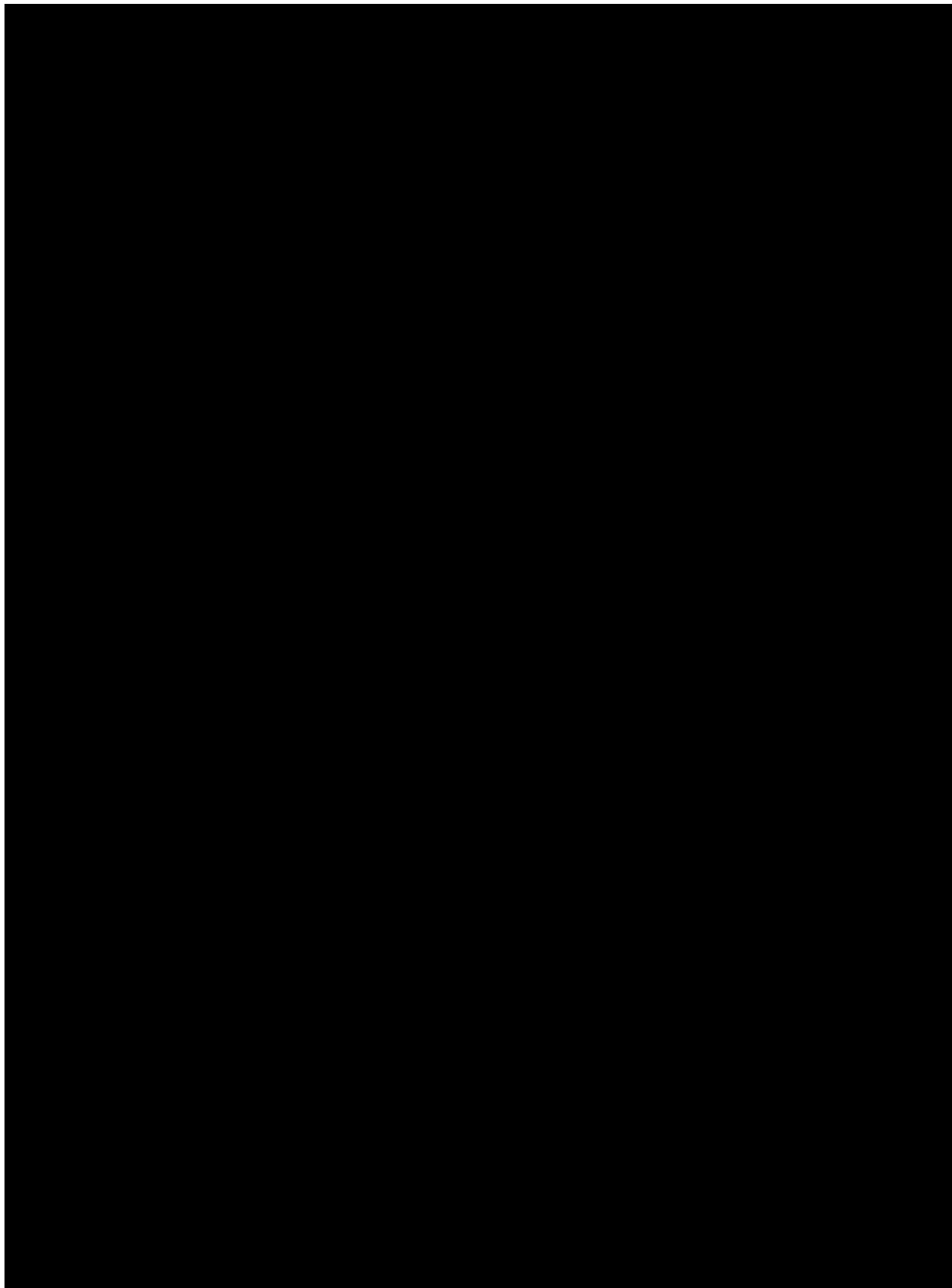
ANNEX K: VETTING TRACKER (OCTOBER – DECEMBER 2020)

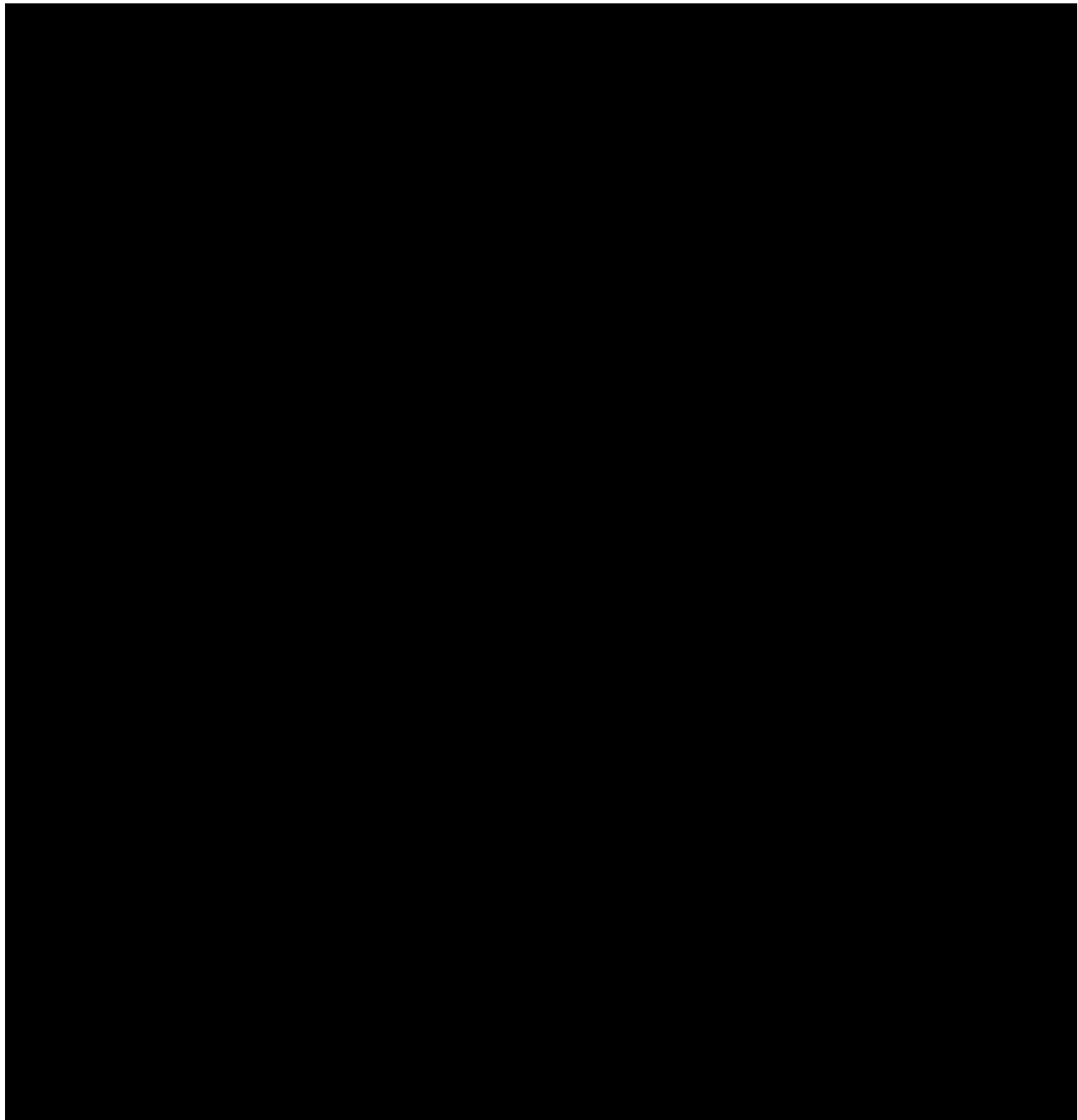
VENDORS











ANNEX L: ENVIRONMENTAL COMPLIANCE SUMMARY REPORT (OCTOBER – DECEMBER 2020)

ENVIRONMENTAL COMPLIANCE SUMMARY REPORT (FY20Q4)

AREA	ACTIVITY LOCATION	ACTIVITY NO.	ACTIVITY TITLE	ERAC STATUS	STATUS OF ENVIRONMENTAL COMPLIANCE ACTIONS	MAIN FINDINGS	ACTION POINTS/NEXT STEPS
Beqaa	Fissane	BQA007	Improve access to agricultural services in Fissane- Baalbek, Hermel, through provision of pruning and tilling equipment to the Fissane Agricultural Cooperative in order to improve agricultural practices and create income generating opportunities for local residents	Approved by USAID.	Onsite implementation did not start by end of reporting period.	Environmental compliance visit not yet conducted.	Environmental mitigation inspection visit is expected to be conducted in May 202.
Beqaa	Ghazze	BQA012	Improving Public Safety in Ghazze through Retaining Wall	Approved by USAID	During construction phase, CSP and BTD conducted weekly environmental compliance visits.	Full compliance with ERAC/EMMP during the construction phase. Final environmental compliance visit not yet conducted	Final environmental mitigation inspection visit report is postponed until March 2021 due to the health (COVID-19 pandemic)/security situation.
Beqaa	El Khiara	BQA015	Enhancing Safety and Security Through Solar Lighting in El Khiara	Approved by USAID	During construction phase, CSP conducted weekly environmental compliance visits.	Full compliance with ERAC/EMMP during the construction phase. Final environmental compliance visit not yet conducted.	Final environmental mitigation inspection visit report is postponed until March 2021 due to the health (COVID-19 pandemic)/security situation.

Beqaa	Raas Baalback	BQA017	Rehabilitating the main irrigation network in Ras Baalbek to preserve water and improve livelihoods	Approved by USAID	Onsite implementation not started yet by end of reporting period.	Routine and final environmental compliance visits not yet conducted.	First Environmental mitigation inspection visit report during construction phase is postponed until March 2021 due to the health (COVID-19 pandemic)/security situation.
Beqaa	Ainata Al Arz	BQA020	Supporting Rural Livelihoods by improving Agricultural Production Methods for Ainata el Arz Farmers.	Approved by USAID	Onsite implementation not started yet by end of reporting period.	Routine and final environmental compliance visits not yet conducted.	First Environmental mitigation inspection visit during construction phase is expected to be in May 2021.
Beqaa	Ansar	BQA021	Improving electricity service in El Ansar through the provision of a 75 KVA generator with connections	Approved by USAID	Onsite implementation not started yet by end of reporting period.	Routine and final environmental compliance visits not yet conducted.	First Environmental mitigation inspection visit during construction phase is expected to be in April 2021.
Beqaa	Manara	BQA022	Enhancing Solid Waste Management in El Manara through Providing Recycling bins	Approved by USAID	Onsite implementation not started yet by end of reporting period.	Routine and final environmental compliance visits not yet conducted.	First Environmental mitigation inspection visit during construction phase is expected to be in April 2021.
Beqaa	Loussiya/Sultan Yaacoub	BQA023	Reducing Tensions through Operating Water Supply Pump on Solar Energy and Upgrading the new water network in Loussiya	Approved by USAID	Onsite implementation not started yet by end of reporting period.	Routine and final environmental compliance visits not yet conducted.	First Environmental mitigation inspection visit during construction phase is expected to be in July 2021.
Beqaa	Nabi Ayla	BQA025	Improving Public Safety through the Construction of a Retaining Wall with Side Rails in Nabi Ayla	Approved by USAID	Onsite implementation not started yet by end of reporting period.	Routine and final environmental compliance visits not yet conducted.	First Environmental mitigation inspection visit during construction phase is expected to be in September 2021.

Beqaa	Dahr El Ahmar	BQA027	Responding to the urgent community need for electricity provision in Dahr el Ahmar by providing a 450-KVA generator to the municipality	Approved by USAID	Onsite implementation not started yet by end of reporting period.	Routine and final environmental compliance visits not yet conducted.	First Environmental mitigation inspection visit during construction phase is expected to be in June 2021.
Beqaa	Ras Baalbeck - CWB	BQA030	Expanding Cooperation Without Borders' current nursery operations by installing 1,400 m ² of greenhouses with a heating and cooling system to provide low-cost, high quality seedlings and services to more local farmers in northeast Beqaa.	Approved by USAID	Onsite implementation not started yet by end of reporting period.	Routine and final environmental compliance visits not yet conducted.	First Environmental mitigation inspection visit during construction phase is expected to be in September 2021.
Beqaa	Hawch Barada	BQA032	Enhancing safety and security in Hawch Barada through the installation of 63 LED streetlights	Approved by USAID	Onsite implementation not started yet by end of reporting period.	Routine and final environmental compliance visits not yet conducted.	First Environmental mitigation inspection visit during construction phase is expected to be in June 2021.
North	Markabta	NTH008	Building a supporting wall in Markabta	Approved by USAID	During construction phase, CSP and BTD conducted weekly environmental compliance visits.	Full compliance with ERAC/EMMP during the construction phase. Full compliance with ERAC/EMMP during the final environmental compliance visit done by ELARD in December 2020.	
North	Kfarhilda	NTH010	Ensuring a proper water flow in the channels of Kfar Hilda	Approved by USAID	During construction phase, CSP team and BTD have conducted weekly environmental compliance visits.	Full compliance with ERAC/EMMP during the construction phase. Full compliance with ERAC/EMMP during the final environmental compliance visit done	

						by ELARD in December 2020.	
North	Fnaideq	NTH012	Supporting Livelihoods by Improving Sales for a Rural Cooperative in Fnaideq	Approved by USAID	During construction phase, CSP team conducted environmental compliance visit.	Full compliance with ERAC/EMMP during the construction phase. Final Environmental compliance visit not yet conducted	Final environmental mitigation inspection visit report is postponed until March 2021 due to the health (COVID-19 pandemic)/security situation.
North	Mouanse	NTH013	Rehabilitation of the pumping system for the borehole feeding Mouanse village	Approved by USAID	During construction phase, CSP team and ELARD conducted environmental compliance visit in December 2020.	Partially compliant. Pumps are not yet fully installed and operational. A second compliance visit during construction phase is recommended by ELARD after pumps are installed and operational	A second compliance visit during implementation phase is expected to be conducted in Feb 2021
North	Bebnine	NTH016	Supporting Al Mourabia Marzouka Al Mouzakzek Public School for Girls in Bebnine	Approved by USAID	During construction phase, CSP team conducted environmental compliance visit	Full compliance with ERAC/EMMP during the construction phase. Full compliance with ERAC /EMMP during Final environmental compliance done by ELARD in December 2020	
North	Niha	NTH019	Enhancing services in Niha through the provision of streetlights, a skid snow blower, and garbage bin lids	Approved by USAID	During implementation phase, CSP team conducted environmental compliance visit	Full compliance with ERAC/EMMP during the implementation phase. Final environmental compliance visit not yet conducted	Final environmental mitigation inspection visit report is postponed until March 2021 due to the health (COVID-19 pandemic)/security situation.

North	Berqayel	NTH024	Supporting Solid Waste Management in Berqayel Village	Approved by USAID	During implementation phase, CSP team conducted environmental compliance visit	Full compliance with ERAC/EMMP during the implementation phase. Final Environmental compliance visit not yet conducted	Final environmental mitigation inspection visit report is postponed until March 2021 due to the health (COVID-19 pandemic)/security situation.
North	Bechmezzine	NTH025	Addressing the Solid Waste Management Crisis in Koura by improving the collection, capacity and operations of the Bechmezzine Material Recovery Facility in Al Koura through equipment provision and technical assistance.”	Approved by USAID	Onsite implementation not yet started by the end of the reporting period	Routine and final environmental compliance visits not yet conducted.	First Environmental mitigation inspection visit during implementation phase is expected to be in May 2021.
North	Kherbet Daoud	NTH029	Enhancing the Quality Voltage of the Electrical Service in Khirbet Daoud	Approved by USAID	Onsite implementation not yet started by the end of the reporting period	Routine and final environmental compliance visits not yet conducted.	First Environmental compliance visit report during construction phase is expected to be done in April 2021
North	Haret Fouar	NTH031	Completing the Sewage Network in Haret el Fouwar Village	Approved by USAID	Onsite implementation not yet started by the end of the reporting period	Routine and final environmental compliance visits not yet conducted.	First Environmental compliance visit report during construction phase is expected to be done in April 2021 while the implementation is on-going
South	Saida	STH001	Installing solar Led lights in Old Saida alleys to enhance sense of security	Approved by USAID	Onsite implementation not yet started by the end of the reporting period	Routine and final environmental compliance visits not yet conducted.	First Environmental mitigation inspection visit during construction phase is expected to be conducted in March 2021

South	Bqosta	STH006	Providing better water services in Bqasta	Approved by USAID	Onsite implementation not yet started by the end of the reporting period	Routine and final environmental compliance visits not yet conducted.	First Environmental mitigation inspection visit during construction phase is expected to be conducted in April 2021
South	Rachaya El foukhar	STH016	Enhancing Security and Service Delivery through Efficient Street Lighting in Rachaiya El foukhar	Approved by USAID	Onsite implementation started but not yet completed during end of reporting period	Full compliance with ERAC/EMMP during the implementation phase till date. Final Environmental compliance visit not yet conducted	Final environmental mitigation inspection visit report is postponed until March 2021 due to the health (COVID-19 pandemic)/security situation.
South	Qariyyeh	STH017	Improving Economic Opportunities in El Qariye by Supporting Community Investments	Approved by USAID	Implementation started but not yet completed during end of reporting period	Full compliance with ERAC/EMMP during the implementation phase till date. Final Environmental compliance visit not yet conducted	Final Environmental compliance visit report is expected to be done in March 2021
South	Jinsnaya	STH018	Building a new elevated reinforced concrete water tank of 300 cubic meters of capacity	Approved by USAID	Onsite implementation not yet started by the end of the reporting period	Routine and final environmental compliance visits not yet conducted.	First Environmental mitigation inspection during construction phase is expected in June 2021.
South	East Saida	STH020	Supporting the Solid Waste Management Initiatives in East Saida by providing bins and expanding the awareness-raising campaign.	Approved by USAID	Onsite implementation not yet started by the end of the reporting period	Routine and final environmental compliance visits not yet conducted.	First Environmental compliance visit inspection during implementation phase is expected to be done in March 2021
South	LRI-Chouf	STH021	Labor-intensive Forest Management Activities in Chouf area	Approved by USAID	Implementation on-going	Routine environmental monitoring conducted by CSP FO engineers.	Environmental compliance visit report is expected to be done in March 2021

South	Saidon	STH025	Improving the livelihoods of small farmers in Saidoun Cluster (Saidoun, Rimat, Hidab, Deir Qattine, and Sanaya villages) through the provision agricultural production and harvesting equipment to Saidoun Agricultural Cooperative	Approved by USAID	Implementation on-going	Routine environmental monitoring conducted by CSP FO engineers.	Environmental compliance visit report is expected to be done in June 2021
South	Kfarjarra	STH026	Reducing Tensions between Kfar Jarra residents by Completing the Existing Solar Street Lighting System to Cover all Neighborhoods	Approved by USAID	Onsite implementation not yet started by the end of the reporting period	Routine and final environmental compliance visits not yet conducted.	First Environmental compliance visit inspection during implementation phase is expected to be done in September 2021
South	Anane	STH028	Reduce municipal costs and enhance the safety and security in Anane by replacing 200 streetlights with LED bulbs and installing ten solar powered lights	Approved by USAID	Onsite implementation not yet started by the end of the reporting period	Routine and final environmental compliance visits not yet conducted.	First Environmental compliance visit inspection during implementation phase is expected to be done in June 2021
Beirut	East Beirut	BEI001	Emergency Response Community Clean-up in Marfaa, Rmeil, and Medawar Neighborhoods in Response to Beirut Blast	Approved by USAID	Implementation on-going	Routine environmental monitoring conducted daily by CSP FO engineers.	Final environmental compliance is expected to be conducted in March 2021
Beirut	Karantina	BEI002	Fixing damaged streetlight bulbs and replacing traditional bulbs with LED bulbs to promote Safety in damaged neighborhoods surrounding the Beirut Port Explosion Area.	Approved by USAID	Onsite implementation resume pending finalizing coordination with municipality	Routine and final environmental compliance visits will be conducted during and after implementation.	First environmental mitigation inspection visit during implementation phase is expected to be conducted in March 2021.

Beirut	Port of Beirut	BEI003	Improving Hygiene and Sanitary Conditions for Workers at the Port of Beirut	Approved by USAID	Implementation on-going	Full compliance with ERAC/EMMP during the implementation phase till date. Final Environmental compliance visit not yet conducted	Final environmental mitigation inspection visit to be conducted in March 2021
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ANNEX M: USAID/CSP TRANSFORMING LIVES STORY



USAID | LEBANON

FROM THE AMERICAN PEOPLE

SNAPSHOT

CSP Trains Home Healthcare Workers on COVID-19 Response

Through CSP, USAID Is Helping Underserved Communities Adapt to the COVID-19 Pandemic

“I learned so many new techniques to detect and treat COVID-19. Thanks to CSP, I might have saved a man’s life.” — ██████████
██████████, a CSP-supported home-based health care worker.



Photo credit: Community Support Program (CSP) ██████████ cares for Georges, a 93-year-old man whom he helped to diagnose with COVID-19 and then treat using the knowledge he gained during a USAID-supported training on COVID-19.

When 93-year-old ██████████ came down with a high fever and a dry cough, home-based health care provider ██████████ immediately recognized them as symptoms of COVID-19. The pandemic was still in its earlier phases in Lebanon, and ██████████ had been assigned as ██████████ patient after seeking care from the firm Home Care Lebanon to avoid going to a crowded hospital for a check-up. But based on his assessment, ██████████ referred his patient to a doctor anyway. When the doctor assured ██████████ not to worry — the symptoms were mild, and he wasn’t regularly in contact with others — and then discharged him, ██████████ wasn’t convinced.

He had recently taken part in two training workshops held by USAID’s Community Support Program (CSP) to help Lebanese home care providers respond to a spike in demand they were experiencing following the outbreak of COVID-19. The first training provided a refresher course on the essentials of effective home care, while the second served as a crash course on how to safely detect and treat patients with COVID-19. CSP also procured personal protective equipment such as gowns, masks, and sanitizing equipment for home-based health care providers under its workforce development component.

Upon ██████████ recommendation, ██████████ took a PCR test. The result was positive. In the weeks that followed, ██████████ decided to isolate with ██████████ in case he needed any urgent care that Lebanon’s overburdened hospital system couldn’t provide. Eventually ██████████ also tested positive for the virus. After two weeks of quarantining, monitoring symptoms, and following the treatment practices laid out in the training, ██████████ and his patient recovered.

“I learned so many new techniques to detect and treat COVID-19. Lebanon’s home care field would do well to have access to other, similar trainings. Thanks to CSP, I might have saved a man’s life,” ██████████ says.

As a result of USAID’s assistance, ██████████ and 11 other home healthcare workers from three CSP partner firms are able to safely provide medical care to more than 300 patients in Lebanon amid the COVID-19 pandemic. This activity is part of a larger initiative to provide a broad range of support to underserved communities to improve the delivery of essential services and enhance economic opportunities, primarily in Lebanon’s North, South, and Beqaa regions.

**Some names in this story have been changed to maintain confidentiality.*