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COMMUNITY SUPPORT PROGRAM

**Improving Economic
Opportunities**

**Reducing Tensions in
Vulnerable Communities**

**Enhancing the Delivery
of Essential Services**

This presentation is made possible by the support of the American people through the United States Agency for International Development (USAID). The content of this presentation is the sole responsibility of the Community Support Program (CSP) in Lebanon and does not necessarily reflect the views of USAID or the United States Government.



The Community Support Program (CSP) in Lebanon



CSP is a **\$100 million, seven-year** initiative designed to provide a broad range of support to underserved and vulnerable communities.



CSP is improving the delivery of essential services and enhancing economic opportunities, primarily in Lebanon's **North, South, and Beqaa Valley** regions.



In addition to CSP's regions of focus, the program may consider interventions in other parts of Lebanon, depending on **needs and priorities**.





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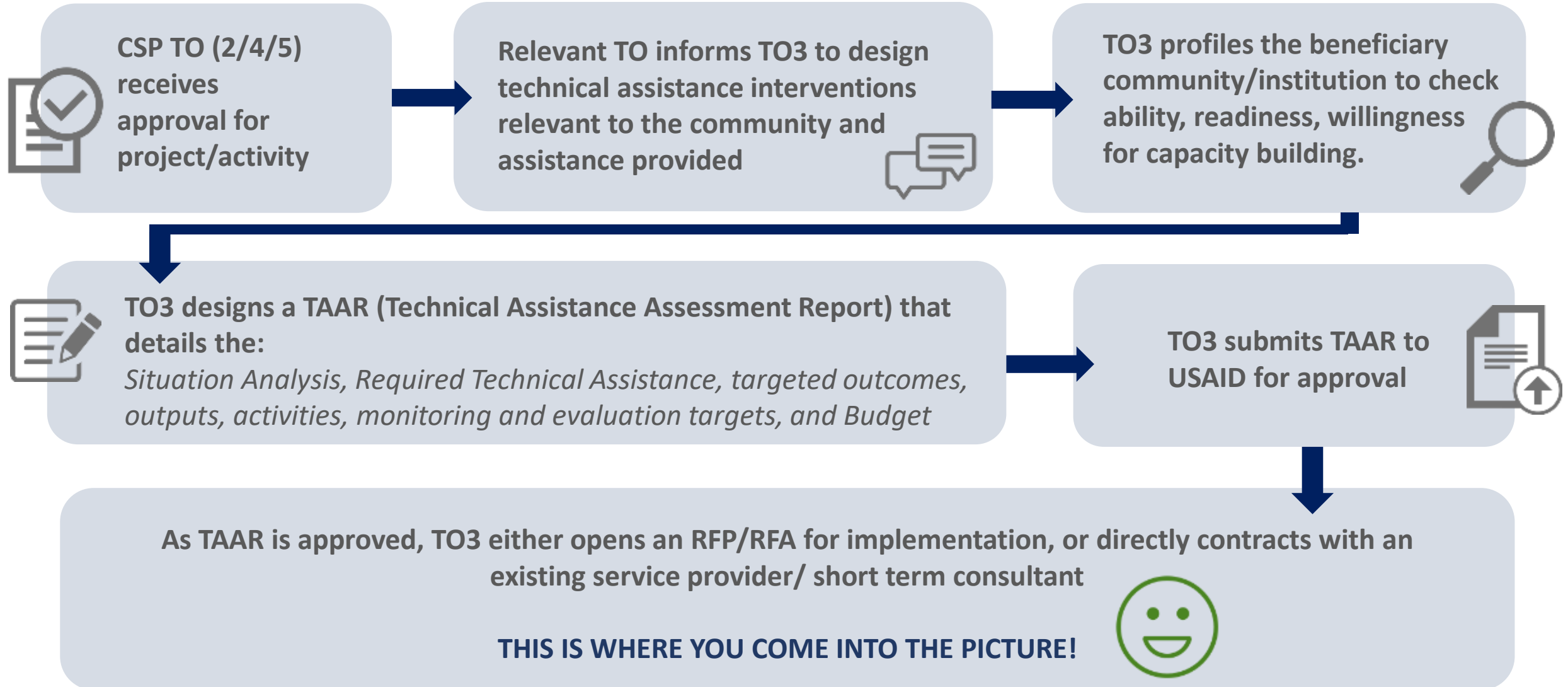
TO3

Technical Assistance and Capacity Building

- Task Order 3 is the Chemonics Contract with USAID, under CSP, that delivers technical assistance and capacity building
- It is a **5-year** mechanism (2019 – 2024), with a total value of **USD million 10.5**
- It provides capacity building support to other CSP technical components TO2, TO4, and TO5 through working with more than **100 communities** to improve locals know how and sustainability of CSP interventions



How do we Function?



Institutional TO3 Partners



TO 3 Service Providers	Area of Technical Expertise	PO Deadline
Association for Forests, Development, and Conservation (AFDC)	Disaster Preparedness and Response, Public Safety, Forest Fires Preparedness and Response Plans	30-Nov-22
Agridev	Asset Management	30-Aug-22
Terre Liban	Awareness Around Sorting at Source	25-Jul-22
Center for Active Citizenship (CAC)	Business Planning, Scheduling and Operations Planning, Bookkeeping, and Strategic Planning for Civil Society Organizations and Cooperatives, Grievance Mechanism	10-May-22
RJR Trading & Contracting	Operation and Maintenance of Solar Panels, Worker Safety While Changing Streetlights	25-Feb-23
Al-Rawan	Training on the Operation and Maintenance of Electrical & Water Equipment	31-Dec-23
Chair in Education for Eco-Citizenship and Sustainable Development (CEEDD) – University Saint Joseph (USJ)	Water Conservation and Environmental Mitigation Measures	31-Aug-22
Asquare	Market Linkages, Management of a Marketplace and a Festival Area	31-Dec-22
Quick Solutions	Automated Municipal Financial Software System	31-Dec-22
MEFOSA	Food Safety	9-Sep-22
Lebanese Red Cross	First Aid	31 Dec-22



Short Term Experts

- **Mr. Ghassan Tannous** Financial Analysis and Organization Development
- **Maitre Christina Abi Haidar** Legal Council on Clean Energy, Solid Waste, Public Private Partnership
- **Dr. Zahwan Siddik** Legal Council on Municipal Administration and Finances
- **Ms. Noura Merhbi** Digital Transformation and Distance Learning
- **Mr. Elie Madi** Waste Management and Material Recovery Facilities
- **Mr. Paul Abi Rashed** Environmental Preservation and Advocacy
- **Mr. Nizar Rammal** Community Mobilization and Engagement
- **Ms. Yara Hamadeh** Community Assessment – Researcher – Municipal Strategic Planning
- **Mr. Hussein Hoteit** Grafting and Pruning
- **Mr. Charbel Hobeika** Grafting and Pruning

TO3 Team

- Director ----- Fares El-Zein
- Senior Capacity Building Manager ----- Alice Azar
- Capacity Building Manager ----- Maysoun Korban
- Senior Technical Advisor ----- Nancy Maroun
- Senior Advisor Social and Digital Media ----- Nada Hamzeh
- University Partnership Manager ----- Lamy Ayyad
- Capacity Building Associate ----- Sarah Barhouch
- Capacity Building Officer – South ----- Jihad El-Cheikh
- Capacity Building Officer – North ----- Ranim Abdel Kader
- Capacity Building Officer – Bekaa ----- Ghada Sukkarieyh
- Capacity Building Officer ----- TBD
- University Partnership Officer ----- TBD



What to know about CSP & TO3

CSP TASK ORDERS

- TO1**  **Operations & Management**
Operational, managerial & cross-cutting support
- TO2**  **Direct Community Support**
Short-term stabilization & longer local development projects
- TO3**  **Technical Assistance**
Local partner capacity building activities
- TO4**  **Workforce Development**
Access to quality Technical & Vocational Education Training (TVET)
- TO5**  **Wastewater Management**
Construction/rehabilitation of wastewater facilities



CSP TASK FORCES

- Asset Management
- Community Engagement
- Economic Opportunities
- Cash For Work



TO3 CoPs & Work Groups

- TO3 Community of Practice on Recyclables Waste Management
- TO3 Community of Practice on Generators Management
- CSP Cluster/ Work Group on Recyclables Waste Management



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The Community Support Program's

COMMUNITY

ACCOUNTABILITY

REPORTING

SYSTEM

CSP 
CARES

CSP 
نهتم

Who uses CSP CARES?



Beneficiaries and community members

Municipalities, Mayors, Community Activists,
Community-Based Organizations, Cooperatives, Interns,
Students, TVETs, Regional Water Establishments



Partners and affiliates

NGOs, CBOs, Contractors, Service providers,
Consultants/STTAs, Private Sector Organizations



All CSP Staff and Members

HOW TO SUBMIT A COMPLAINT?



Hotline Phone
#81-747300



Hotline E-mail
[LBN-CSP-Hotline
@lebanoncsp.org](mailto:LBN-CSP-Hotline@lebanoncsp.org)



Face-to-Face
Complaint
to be referred to
the hotline



Some TO3 Performance Indicators

- **Number of trainees**

LOP Target (by June 2024): **940**

Achieved till March 2022: **1489**

- **Number of training days**

LOP Target (by June 2024): **1410**

Achieved till March 2022: **2146**

- **Number of TAARs**

LOP Target on Approved (by June 2024): **94**

Achieved till March 2022: **87**

- **Number of University student interns and Graduate Fellows to be hired: 300**

- **Number of USAID Projects that will be hiring interns through CSP: 15**

- **Number of Universities Participating in the CSP Internship Program: 11 Lebanese Universities**



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**THANK YOU
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